

# USER MANUAL FOR NEW PRS BOOKING APPLICATION

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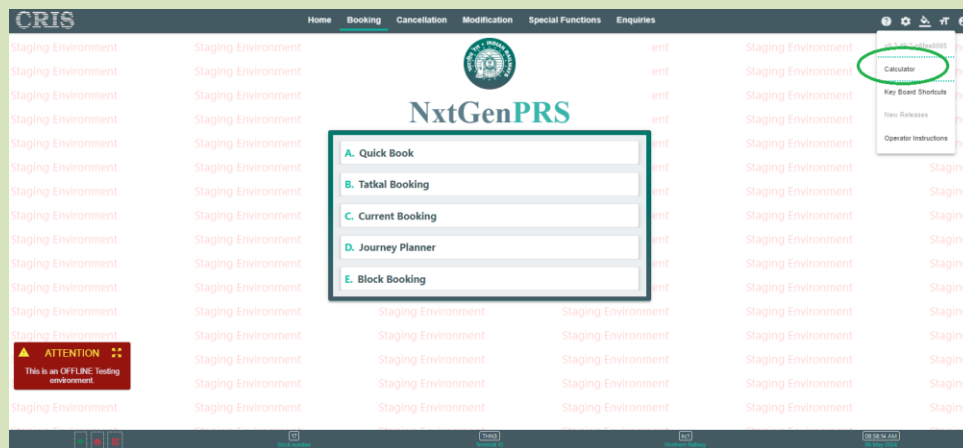
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**Note:** Please do not close the browser using X button, Use proper logout to close the session.

- To select & unselect any checkbox use spacebar
- To get dropdown menu, select the required tab and press spacebar.

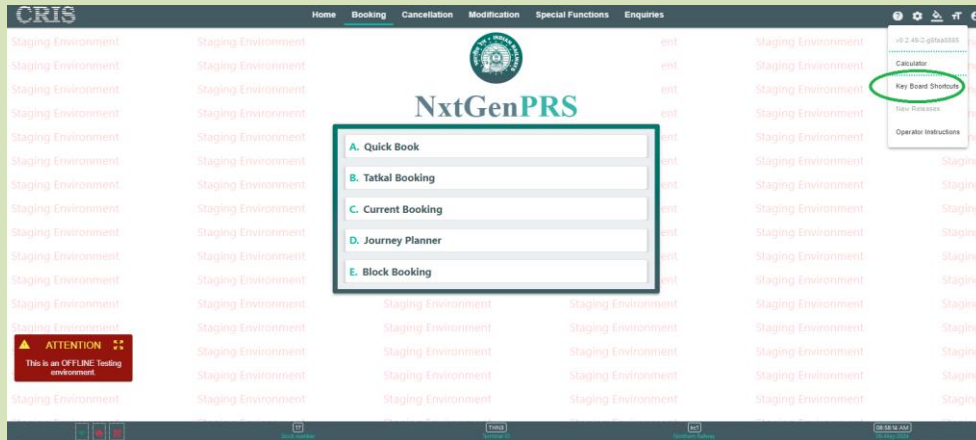
### **Calculator:**

Calculator facility is provided for calculation:



### **Keyboard Shortcut:**

Key board Shortcut options are given below.

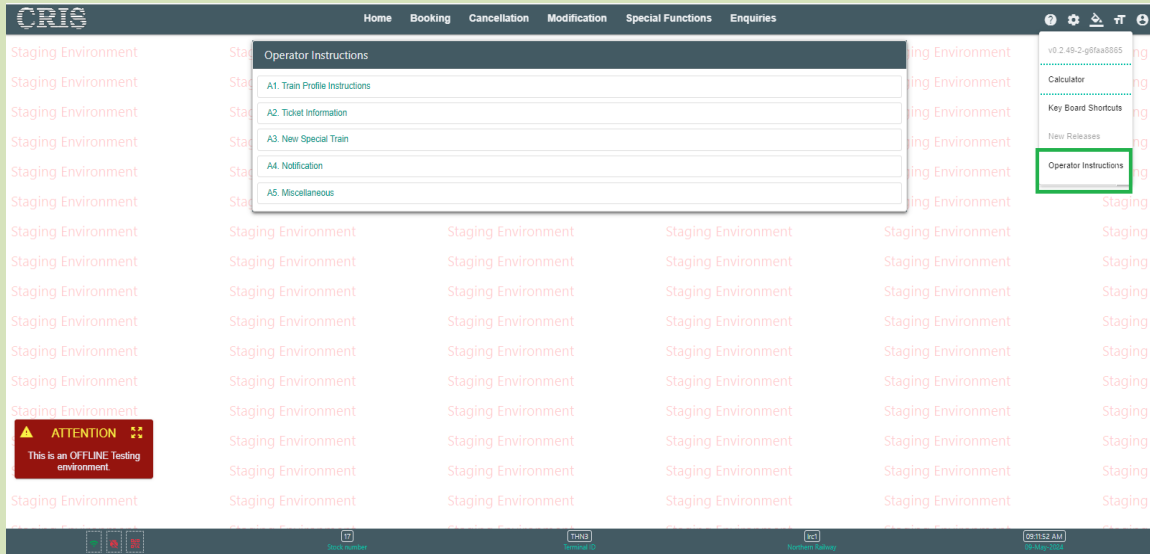


F1	Opens Help Dialog when focused on Train Number, Journey source and Journey destination input
Alt+Shift	Focus on first input on the screen
Alt +Enter	Click on "Next" button if any tab view (like booking) is open.
Alt + Left Arrow	Click on "Back" button if any tab view (like booking) is open.
Alt + Right Arrow	Focus on first REQUIRED input on the screen
Tab Key	Shift focus to next focusable element
Shift + Tab Key	Shift back focus to previous focusable element
Alt + .	Open calculator
NAVIGATION	
Alt + B	Booking
Alt + C	Cancellation
Alt + M	Modification
Alt + S	Spl Function
Alt + E	Enquiry
Alt + H	Home
Date Picker-Month View	
Alt+Down_Arrow	Open the calendar pop-up
Escape	Close the calendar pop-up

Left_Arrow	Go to previous day
Right_Arrow	Go to next day
Up_Arrow	Go to same day in the previous week
Down_Arrow	Go to same day in the next week
Home	Go to the first day of the month
End	Go to the last day of the month
Page_Up	Go to the same day in the previous month
Alt+Page_Up	Go to the same day in the previous year
Page_Down	Go to the same day in the next month
Alt+Page_Down	Go to the same day in the next year
Enter	Select current date
Up_Arrow	Go up a row (back 4 months)
Down_Arrow	Go down a row (forward 4 months)
Home	Go to the first month of the year
End	Go to the last month of the year
Page_Up	Go to the same month in the previous year
Page_Down	Go to the same month in the next year
End	Select current month

**Operator Instruction:**

Operator Instructions can be obtained from here:



### Screen Colour Choice:

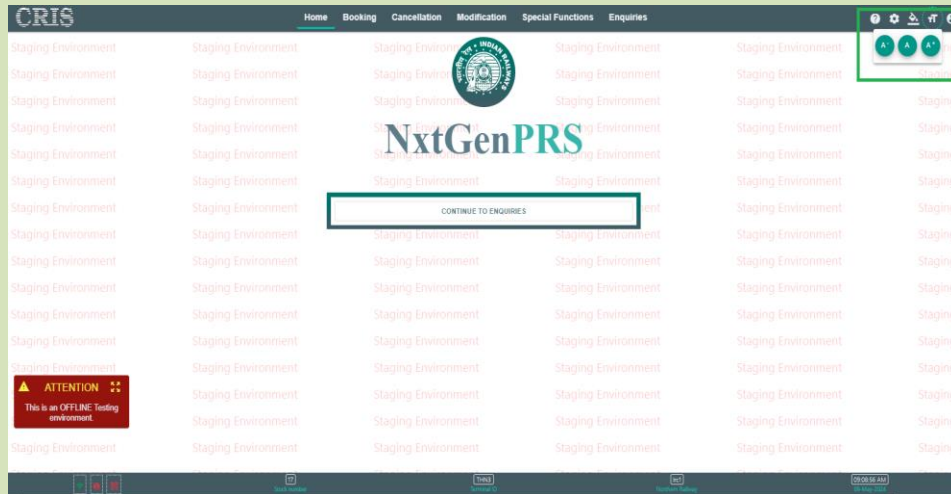
Operator has option to select colour of monitor according to colour option provided:



### Font Size:

Operator has option to resize the font of application. Font can be increase or decrease using this option:





## User Profile

The following activity can be performed under this functionality:

- Change Password
- Change Ticket Roll
- Transaction Summary
- Transaction Details
- Temporary Logout
- Logout

## Booking



### Quick Book- A:

On Clicking Quick Book tab, Journey details form will open wherein required details can be filled. If it's a RTSA opted booking then RTSA toggle button can be selected. Concessional Booking and Connecting Journey toggle buttons can remain unselected if those functionalities are not to be opted.

In the new system most of the information is to be fed using drop downs like Train, Quota, Class, Ticket type, Source & Destination etc.

The screenshot shows the 'QUICK BOOK' interface with the 'Journey Details' step active. The form contains the following information:

- RTSA:** Unselected
- Concession Booking:** Unselected
- Connecting Journey:** Unselected
- Train \*:** 12553 - VAISHALI EXP
- Journey Date \*:** 22-06-2022
- Journey From \*:** SHC - SAHARSA JN
- Journey To \*:** NDLS - NEW DELHI
- Class \*:** 3A - THIRD AC
- Quota \*:** GN - GENERAL
- Ticket Type \*:** System
- Boarding Point \*:** SHC - SAHARSA JN
- Reservation Upto \*:** NDLS - NEW DELHI
- Coach Choice:** (empty)
- Original PNR No:** (empty)

Availability Status: AVAILABLE-0181

After Clicking Next Button, Passenger details page will follow wherein all the required information needs to be filled. If the Terminal is POS terminal then Credit/Debit card Transactions can be done. Otherwise Cash/UPI transactions can be done.

The screenshot shows the 'QUICK BOOK' interface with the 'Passenger Details' step active. The form contains the following information:

- Train:** 12553 VAISHALI EXP
- Date of Journey:** 22 Jun 2022
- Journey Class:** 3A THIRD AC
- Journey Quota:** GN GENERAL
- From Station:** SHC SAHARSA JN
- To Station:** NDLS NEW DELHI
- Boarding Pt:** SHC SAHARSA JN
- Reserv Upto:** NDLS NEW DELHI
- Passenger Name \*:** TEST
- Gender \*:** Male
- Age \*:** 40
- Child \*:** (empty)
- Birth Preference:** Lower (LB)
- Country \*:** IN
- ID Card No.:** (empty)
- Payment Type \*:** Cash
- Mobile No:** 8130157345
- Upgrade to Upper Class:**

The operator needs to click Next button to confirm the booking and the following page is displayed.

**QUICK BOOK**

Journey Details   
  Passenger Details   
  Confirmation & Payment   
  Ticket Printing

JOURNEY SUMMARY			
Train No. / Name	Date of Journey	Class	Quota
12553 - VAISHALI EXP	22/06/2024	THIRD AC - 3A	GENERAL - GN
Journey From	Journey To	Boarding Stn	Reservation Upto
SHC - SAHARSA JN	NDLS - NEW DELHI	SHC - SAHARSA JN	NDLS - NEW DELHI

FARE SUMMARY			
Total Fare	Voucher Fare	RTC Fare	Cash To be Collected
₹1,560.00	₹0.00	₹0.00	₹1,560.00

STOCK NO: 1      PNR NO: 6533175005

#	Name	Gender	Age	Concession	Booking Status		Current Status	
					Status	Details	Status	Details
1	TEST	M	49		CNF	B4 , 53(MB)	CNF	B4 , 53(MB)

Additional Timer Facility is provided so that the operator is aware that transactions will timeout in 120 sec and PNR will be flushed.

If Transaction is to be completed, PROCEED and PRINT Button can be pressed. Otherwise FLUSH button can be pressed. Once PROCCED is clicked and ticket is printed a pop up will be displayed to take confirmation on ticket printing. Otherwise Restart Transaction button can be pressed to restart the transaction again.

**QUICK BOOK**

Journey Details   
  Passenger Details   
  Confirmation & Payment   
  Ticket Printing

JOURNEY SUMMARY			
Train No. / Name	Date of Journey	Class	Quota
12553 - VAISHALI EXP	22/06/2024	THIRD AC - 3A	GENERAL - GN
Journey From	Journey To	Boarding Stn	Reservation Upto
SHC - SAHARSA JN	NDLS - NEW DELHI	SHC - SAHARSA JN	NDLS - NEW DELHI

FARE SUMMARY			
Total Fare	Voucher Fare	RTC Fare	Cash To be Collected
₹1,560.00	₹0.00	₹0.00	₹1,560.00

STOCK NO: 17      PNR NO: 6633175003

#	Name	Gender	Age	Concession	Booking Status		Current Status	
					Status	Details	Status	Details
1	TEST	M	44		CNF	B4 , 53(MB)	CNF	B4 , 53(MB)

Home **Booking** Cancellation Modification Special Functions Enquiries

**QUICK BOOK**

Journey Details   
  Passenger Details   
  3 Confirmation & Payment   
  4 Ticket Printing

JOURNEY SUMMARY			
Train No. / Name <b>12553 - VAISHALI EXP</b>	Date of Journey <b>22/06/2024</b>	Class <b>THIRD AC - 3A</b>	Quota <b>GENERAL - GN</b>
Journey From <b>SHC - SAHARSA JN</b>	Journey To <b>NDLS - NEW DELHI</b>	Boarding Stn <b>SHC - SAHARSA JN</b>	Reservation Upto <b>NDLS - NEW DELHI</b>

FARE SUMMARY			
Total Fare	Voucher Fare	RTC Fare	Cash To be Collected
₹1,560.00	₹0.00	₹0.00	₹1,560.00

STOCK NO: 17      **BOOKING SUMMARY**      PNR NO: 6633175003

#	Name	Gender	Age	Concession	Booking Status		Current Status	
					Status	Details	Status	Details
1	TEST	M	44		CNF	B4, 53(MB)	CNF	B4, 53(MB)

Home **Booking** Cancellation Modification Special Functions Enquiries

4 Ticket Printing

**Ticket Print Confirmation**

SAC:996421 GSTN-IR:07AAGM0289C1ZL STATE OF SUPPLY:10 BIHAR

**630-1708296** 12553 22-06-2022 1296 1 0 S.No.00/00000001

(TEST TICKET) JOURNEY CUM RESERVATION TICKET PRS-NDLS  
 3वाता सहरसा जं नयी दिल्ली  
 3A SAHARSA JN NEW DELHI 730

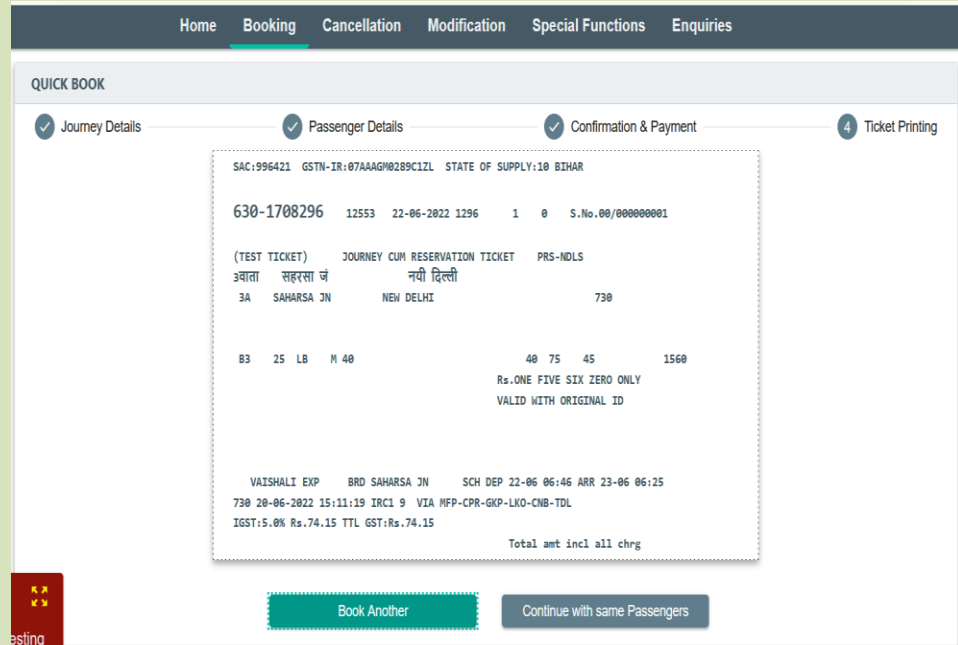
B3 25 LB H 40 40 75 45 1560  
 Rs.ONE FIVE SIX ZERO ONLY  
 VALID WITH ORIGINAL ID

VAISHALI EXP BRD SAHARSA JN SCH DEP 22-06 06:46 ARR 23-06 06:25  
 730 20-06-2022 15:11:19 IRC1 9 VIA MFP-CPR-GKP-LKO-CNB-TDL  
 IGST:5.0% Rs.74.15 TTL GST:Rs.74.15

Total amt incl all chrg

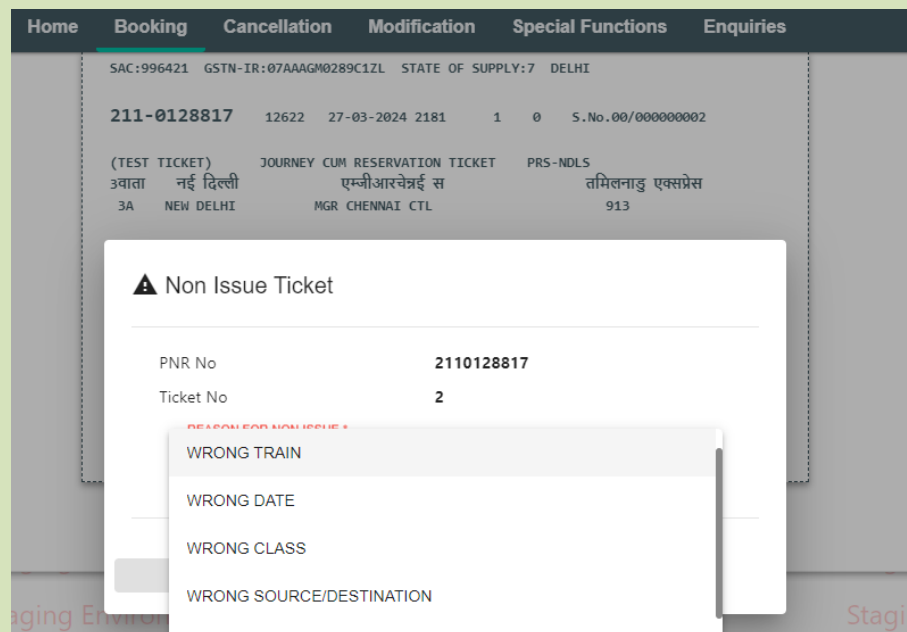
Ticket Printed Successfully?

If ticket is printed successfully then click yes:



After clicking Yes, Ticket will be printed.

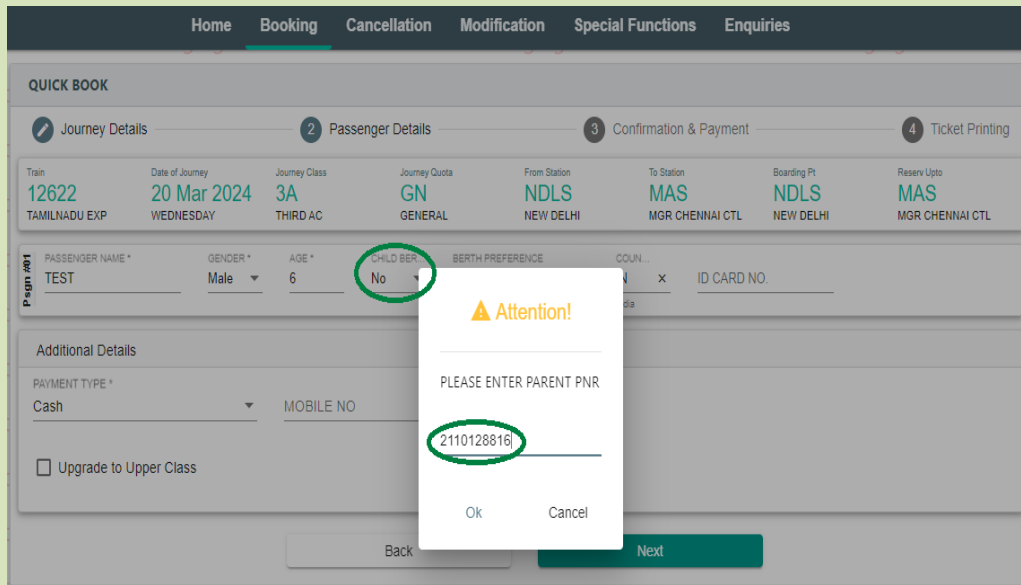
If NO is pressed then NON-ISSUE form will open automatically wherein NON ISSUE reason can be selected from drop down and ticket can be non-issued.



PNR will be Non Issued and NON ISSUE Ticket will be printed.

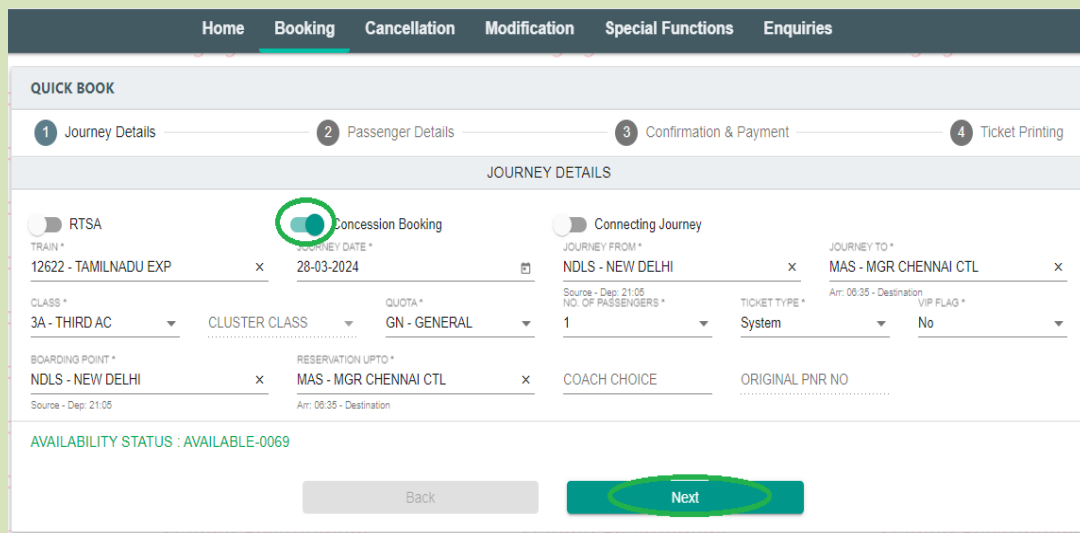
### Linking of CHILD PNR with ADULT PNR:

If booking has to be done for child passenger travelling without adult passenger and opting for No Berth, after filling the passenger details, on clicking next, a POP UP will come to enter the PARENT PNR and system will validate the business rules for linking.



### Concession Booking:

If concessional booking is to be done then in Journey details page Toggle button for CONCESSION BOOKING needs to be selected.



Once the Toggle button is selected then on Passenger details page, concession drop down will be enabled in which ONLY eligible concessions, based on Train type/Quota/Class/Passenger gender and age will appear in drop down. Once the concession is selected, required input fields get enabled.

After Clicking Next Button, Passenger details page will follow wherein all the required information needs to be filled. If the Terminal is POS terminal then Credit/Debit card Transactions can be done. Otherwise Cash/UPI transactions can be done.

The screenshot displays the 'Passenger Details' page in the NXTGEN PRS system. The page is divided into several sections. At the top, there is a navigation bar with 'Home', 'Booking', 'Cancellation', 'Modification', 'Special Functions', and 'Enquiries'. Below this is a 'QUICK BOOK' section with a progress bar showing four steps: 'Journey Details', 'Passenger Details', 'Confirmation & Payment', and 'Ticket Printing'. The 'Passenger Details' step is currently active. The main content area is divided into two parts. The top part shows the train details: Train 12622 TAMILNADU EXP, Date of Journey 29 Mar 2024, Journey Class 3A THIRD AC, Journey Quota GN GENERAL, From Station NDLS NEW DELHI, To Station MAS MGR CHENNAI CTL, Boarding Pt NDLS NEW DELHI, and Reserv Upto MAS MGR CHENNAI CTL. The bottom part is the 'Passenger Details' form, which includes fields for Passenger Name (TEST), Gender (Male), Age (44), Birth Preference (No Preference), and Concession. A dropdown menu is open for the Concession field, showing several options: 1707F - CST\_&\_MILITRY\_WARRANT ( 100% ), 707FAM - CST\_&\_MILITRY\_F ( 100% ), 707FMR - CST\_&\_MILITRY\_FAMRET ( 100% ), ANDCOM - ANDA\_FRFFDOM\_COMP ( 100% ), and ANFRDM - ANDAMAN\_FREEDOM ( 100% ). A 'Concession Card Holder' checkbox is also visible, which is currently unchecked. The 'Additional Details' section shows 'PAYMENT TYPE \*' set to 'Cash' and an 'Upgrade to Upper Class' checkbox.

If booking is to be done against Registered ID cards such as Journalist /Divyangjan/Member of Parliament then CONCESSION CARD HOLDER checkbox can be selected. An option will come to input the ID card details.

Home **Booking** Cancellation Modification Special Functions Enquiries

**QUICK BOOK**

1 Journey Details 2 **Passenger Details** 3 Confirmation & Payment 4 Ticket Printing

Train 12622 TAMILNADU EXP	Date of Journey 28 Mar 2024 THURSDAY	Journey Class 3A THIRD AC	Journey Quota GN GENERAL	From Station NDLS NEW DELHI	To Station MAS MGR CHENNAI CTL	Boarding Pt NDLS NEW DELHI	Reserv Upto MAS MGR CHENNAI CTL
---------------------------------	--	---------------------------------	--------------------------------	-----------------------------------	--------------------------------------	----------------------------------	---------------------------------------

Psgn #01 Concession Card Holder

CONCESSION CARD TYPE \*  
Journalist  
Divyangjan  
Member of Parliament

PASSENGER TYPE \*  
CHIL...  
BIRTH PREFERENCE  
No Preference  
COUN...  
IN x  
India

CONCESSION DOC NO  
CONCESSION \* x ID CARD NO.

Additional Details

PAYMENT TYPE \*  
Cash MOBILE NO

Upgrade to Upper Class

**QUICK BOOK**

1 Journey Details 2 **Passenger Details** 3 Confirmation & Payment 4 Ticket Printing

Train 12622 TAMILNADU EXP	Date of Journey 28 Mar 2024 THURSDAY	Journey Class 3A THIRD AC	Journey Quota GN GENERAL	From Station NDLS NEW DELHI	To Station MAS MGR CHENNAI CTL	Boarding Pt NDLS NEW DELHI	Reserv Upto MAS MGR CHENNAI CTL
---------------------------------	--	---------------------------------	--------------------------------	-----------------------------------	--------------------------------------	----------------------------------	---------------------------------------

Psgn #01 Concession Card Holder

CONCESSION CARD TYPE \*  
Journalist

PASSENGER NAME \*  
TEST

GENDER \*  
Male

AGE \*  
45

PASSENGER TYPE \*  
MAIN  
SPOUSE  
COMPANION  
CHILDREN

CONCESSION DOC NO  
CONCESSION \* x ID CARD NO.

Additional Details

Back **Next**



Home **Booking** Cancellation Modification Special Functions Enquiries

**QUICK BOOK**

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

Train	Date of Journey	Journey Class	Journey Quota	From Station	To Station	Boarding Pt	Reserv Upto
12622 TAMILNADU EXP	22 May 2024 WEDNESDAY	3A THIRD AC	GN GENERAL	NDLS NEW DELHI	MAS MGR CHENNAI CTL	NDLS NEW DELHI	MAS MGR CHENNAI CTL

Psgrn #01 Concession Card Holder

CONCESSION CARD TYPE \*  
Divyangjan

CONCESSION DOC NO

PASSENGER NAME \*  
TEST

GENDER \*  
Male

AGE \*  
49

ESCORT

CONCESSION \* × ID CARD NO.

India

Additional Details

PAYMENT TYPE \*  
Cash

MOBILE NO

Upgrade to Upper Class

Back **Next**

Home **Booking** Cancellation Modification Special Functions Enquiries

**QUICK BOOK**

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

Train	Date of Journey	Journey Class	Journey Quota	From Station	To Station	Boarding Pt	Reserv Upto
12622 TAMILNADU EXP	22 May 2024 WEDNESDAY	3A THIRD AC	GN GENERAL	NDLS NEW DELHI	MAS MGR CHENNAI CTL	NDLS NEW DELHI	MAS MGR CHENNAI CTL

Psgrn #01 Concession Card Holder

CONCESSION CARD TYPE \*  
Member of Parliament

CARD ISSUE DATE \*  
01-05-2024

REPRESENTATIVE TYPE \*  
Loksabha

MP

CARD NUMBER

PASSENGER NAME \*  
TEST

GENDER \*  
Male

AGE \*  
49

CHI...  
No Preferen

BERTH PREFER...  
Rajyasabha

Ex MP

ID CARD NO.

India

Additional Details

PAYMENT TYPE \*  
Cash

MOBILE NO

Upgrade to Upper Class

Back **Next**

Additional Timer Facility is provided so that the operator is aware that transactions will timeout in 120 sec and PNR will be flushed

If Transaction is to be completed, PROCEED and PRINT Button can be pressed. Otherwise FLUSH button can be pressed. Once PROCCED is clicked and ticket is printed a pop up will be displayed to take confirmation on ticket printing. If NO is pressed then NON-ISSUE form will open automatically wherein NON ISSUE reason can be selected and ticket can be non-issued.

PNR will be Non Issued and NON ISSUE Ticket will be printed.

### Destination cluster booking:

To book destination cluster booking, cluster destination can be selected from the JOURNEY TO dropdown. They are displayed in different color according to color option selected for ease of user.

### Prebought Booking:

If Pre bought ticket type is selected then Original PNR number is to be filled and is used for booking onward journey.

The screenshot shows the 'QUICK BOOK' interface with the 'JOURNEY DETAILS' step selected. The interface includes several toggle buttons: 'RTSA', 'Concession Booking', and 'Connecting Journey'. The 'Connecting Journey' toggle is currently turned off. Below these are several input fields: 'JOURNEY DATE' (30-03-2024), 'JOURNEY FROM' (NDLS - NEW DELHI), and 'JOURNEY TO' (MAS - MGR CHENNAI CTL). There are also dropdown menus for 'CLASS' (3A - THIRD AC), 'QUOTA' (GN - GENERAL), 'TICKET TYPE' (Prebought), and 'RESERVATION UPTO' (MAS - MGR CHENNAI CTL). A 'COACH CHOICE' field contains the value '2110128816'. At the bottom, there are 'Back' and 'Next' buttons.

Passenger details will be auto populated based on Original PNR.

The screenshot shows the 'QUICK BOOK' interface with the 'PASSENGER DETAILS' step selected. It features a table with columns for Train, Date of Journey, Journey Class, Journey Quota, From Station, To Station, Boarding Pt, and Reserve Upto. Below the table, there are fields for 'PASSENGER NAME', 'GENDER', 'AGE', 'CHIL...', 'BERTH PREFEREN...', 'COUN...', 'ID CARD NO.', 'STATION CODE', and 'TICKET NO.'. An 'Additional Details' section includes 'PAYMENT TYPE' (Cash) and 'MOBILE NO' (8130157345). There is also a checkbox for 'Upgrade to Upper Class'. At the bottom, there are 'Back' and 'Next' buttons.

Train	Date of Journey	Journey Class	Journey Quota	From Station	To Station	Boarding Pt	Reserve Upto
12622 TAMILNADU EXP	30 Mar 2024 SATURDAY	3A THIRD AC	GN GENERAL	NDLS NEW DELHI	MAS MGR CHENNAI CTL	NDLS NEW DELHI	MAS MGR CHENNAI CTL

### Connecting Journey:

In case connecting Journey needs to be booked, Connecting Journey toggle button needs to be enabled for connecting two journeys and while booking the second journey; PNR of first journey needs to be filled in Original PNR field.

Home Booking Cancellation Modification Special Functions Enquiries

QUICK BOOK

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

JOURNEY DETAILS

RTSA  Concession Booking  Connecting Journey

TRAIN \* 12622 - TAMILNADU EXP x JOURNEY DATE \* 30-03-2024 JOURNEY FROM \* NDLS - NEW DELHI x JOURNEY TO \* MAS - MGR CHENNAI CTL x

CLASS \* 3A - THIRD AC CLUSTER CLASS QUOTA \* GN - GENERAL TICKET TYPE \* Prebought

BOARDING POINT \* NDLS - NEW DELHI x RESERVATION UPTO \* MAS - MGR CHENNAI CTL x COACH CHOICE ORIGINAL PNR NO \* 2110128816

AVAILABILITY STATUS : GNWL12/WL8

Back Next

### FT Within ARP Booking:

Through Quick book form FT within ARP can be booked.

Quick Book Tatkal Booking Current Booking Journey Planner Block Booking

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

JOURNEY DETAILS

RTSA  Concession Booking  Connecting Journey

Train \* 02621 - MAS NDLS EXPRESS x Journey date \* 03-07-2021 Journey From \* MAS - MGR CHENNAI CTL x Journey To \* NDLS - NEW DELHI x

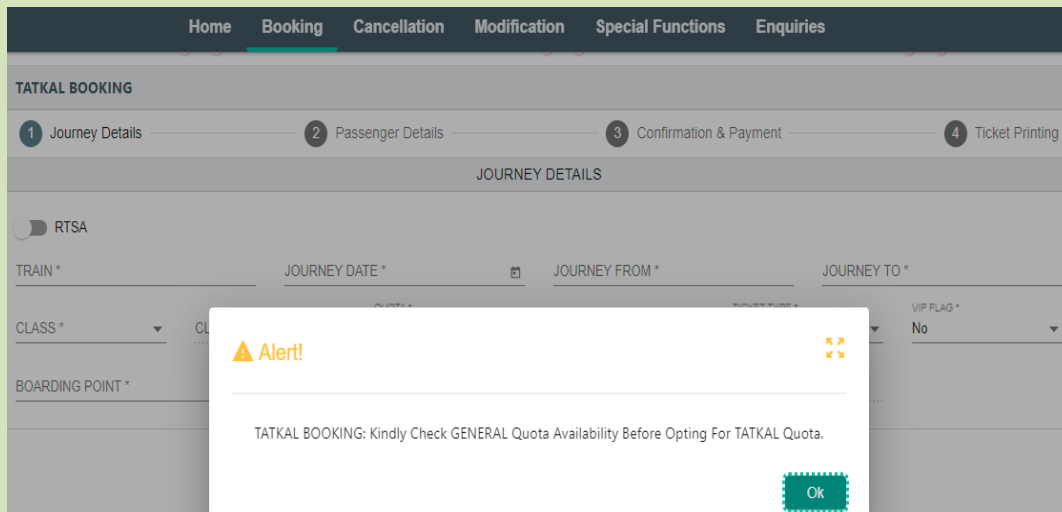
Class \* 2A - SECOND AC Cluster Class GN - GENERAL LD - LADIES FT - FOREIGN TOURIST PH - PARLIAMENT HOUSE DP - DUTY PASS HP - PHYSICALLY HANDICAP

Boarding Point \* Reservation Upto \* Coach Choice Original PNR No

Next

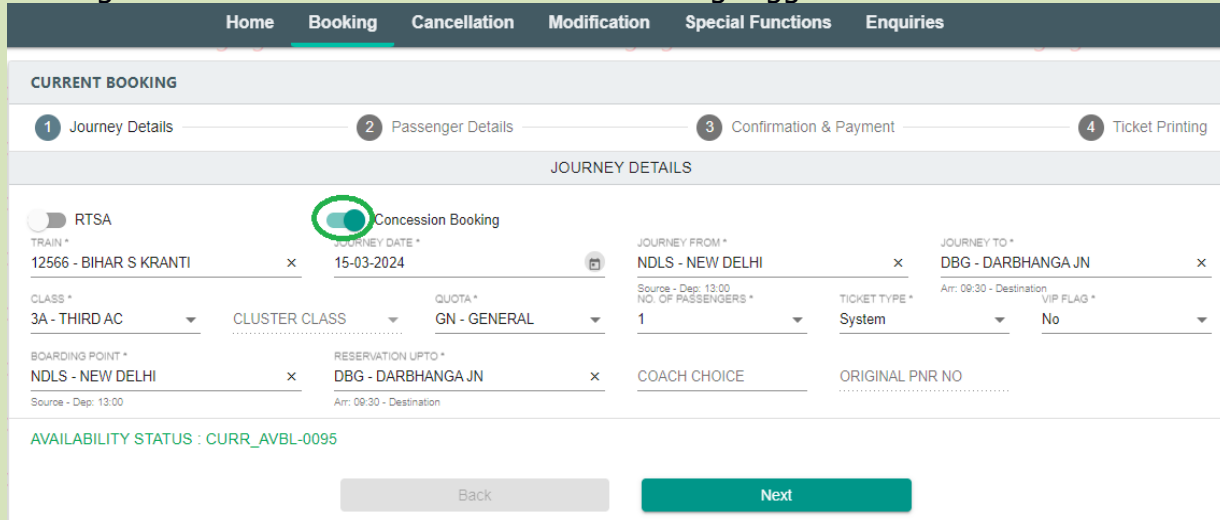
### Tatkal Booking- B:

Through this option Tatkal booking can be done. After clicking tatkal booking alert message will pop up "Need to click OK".



### Current Booking- C:

Current Booking after charting can be done using this option. In case concessional booking needs to be done then concession booking toggle button needs to be enabled.



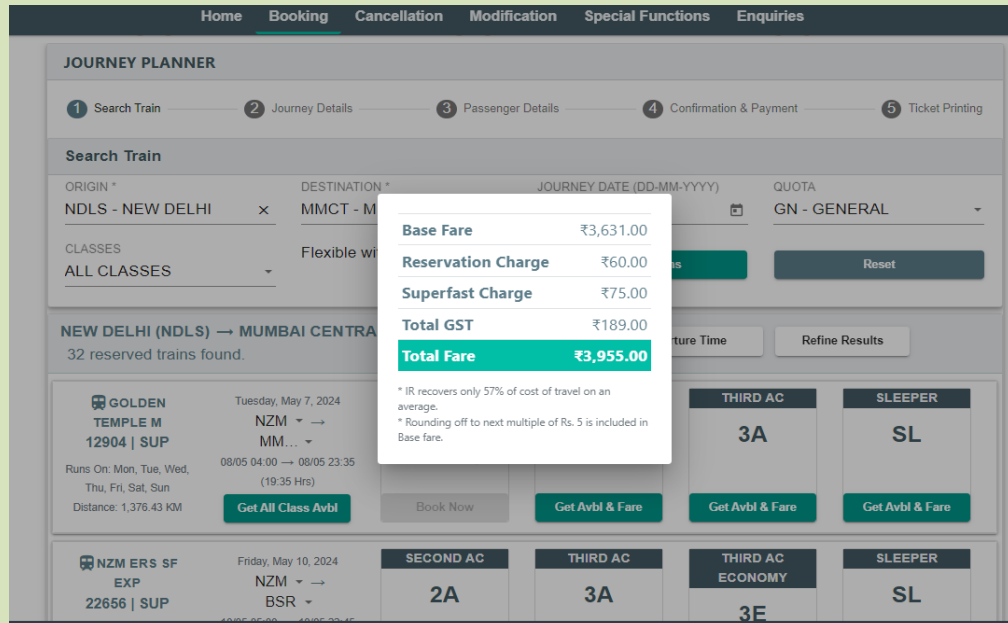
### Journey Planner- D:

An additional utility is provided to plan the journey. It shows train between two stations for a given date. If flexible date is chosen then it also displays the trains which are not running on the enquired date. Accommodation availability and fare are displayed on clicking Get Avbl & Fare. Click on Book now after getting status and fare of required Class to book the ticket. Fare components are displayed on clicking (i) button next to Fare displayed. Result can be refined according to Train type, Class, From/TO.

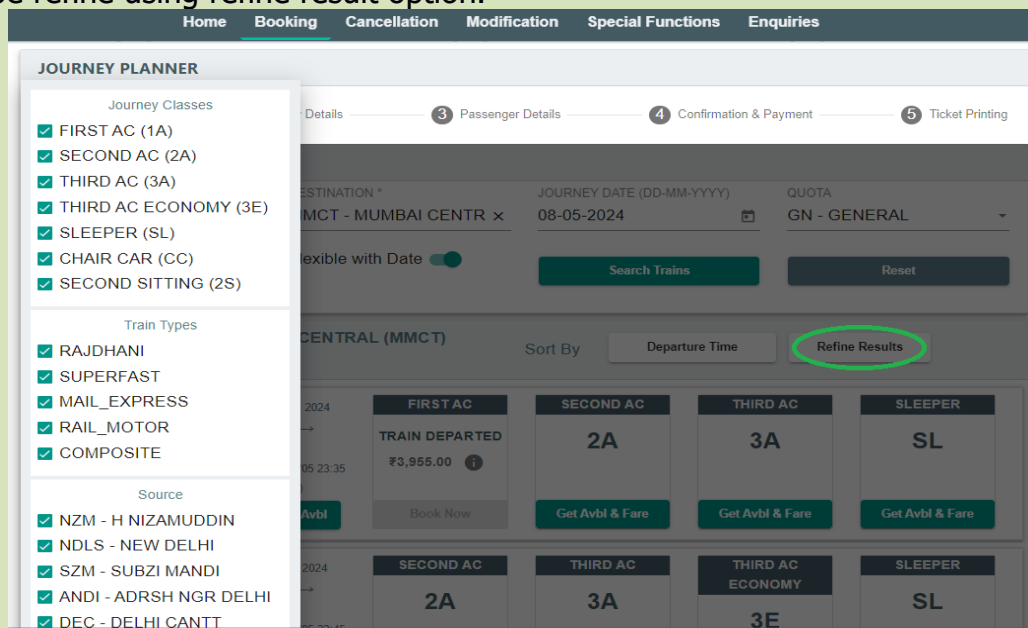
The screenshot shows the 'JOURNEY PLANNER' section with the following search criteria: Origin: NDLS - NEW DELHI, Destination: CAPE - KANYAKUMARI, Journey date: 30-06-2022, and Quota: GN - GENERAL. The search results show two reserved trains. The first train is 'NZM CAPE SF EXP 12642 | SUP' running on Saturday, July 2, 2022, from 02:07 to 04:45. It offers classes: SECOND AC (2A), SECOND SITTING (2S), THIRD AC (3A), and SLEEPER (SL). The second train is 'HIMSAGAR EXP 16318 | EXP' running on Monday, July 4, 2022, from 05:07 to 07:23. It also offers classes: SECOND AC (2A), SECOND SITTING (2S), THIRD AC (3A), and SLEEPER (SL).

After clicking on i:

The screenshot shows the 'JOURNEY PLANNER' section with the following search criteria: Origin: NDLS - NEW DELHI, Destination: MMCT - MUMBAI CENTR, Journey date: 30-05-2024, and Quota: GN - GENERAL. The search results show 32 reserved trains. The first train is 'GOLDEN TEMPLE M 12904 | SUP' running on Wednesday, May 29, 2024, from 30:05 to 23:35. It offers classes: FIRST AC (RLWL2/WL2, ₹3,955.00), SECOND AC (2A), THIRD AC (3A), and SLEEPER (SL). A red circle highlights the 'i' icon next to the fare for the First AC class.



Search can be refine using refine result option.



**Block Booking-E:**

Journey details can be filled in the first page. In case, details of previous bookings is to be used for further booking, then the check box given below on the Journey Details as “Use passenger details from last booking” can be selected.  
If concession booking is to be done then, toggle button needs to be enabled.

Home Booking Cancellation Modification Special Functions Enquiries

**BLOCK BOOKING**

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

**JOURNEY DETAILS**

RTSA  Concession Booking

TRAIN \* 12622 - TAMILNADU EXP x DATE \* 21-03-2024

JOURNEY FROM \* NDLS - NEW DELHI x JOURNEY TO \* MAS - MGR CHENNAI CTL x

CLASS \* 3A - THIRD AC CLUSTER CLASS QUOTA \* GN - GENERAL NO. OF PASSENGERS \* 8 TICKET TYPE \* System VIP FLAG \* No

BOARDING POINT \* NDLS - NEW DELHI x RESERVATION UPTO \* MAS - MGR CHENNAI CTL x COACH CHOICE ORIGINAL PNR NO

Source - Dep: 21:05 Am: 06:35 - Destination

AVAILABILITY STATUS : AVAILABLE-0075

Use passenger details from last booking

Back Next

On clicking next, passenger details page will be displayed. On each page details of 6 passengers can be entered. TABs are provided at top of the passenger details page to traverse between the set of passengers. After filling the passenger details NEXT button can be clicked. Once the booking is done, POP UP will come to confirm about proceeding for ticket printing.

Home Booking Cancellation Modification Special Functions Enquiries

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

Train 12622 TAMILNADU EXP Date of Journey 21 Mar 2024 THURSDAY Journey Class 3A THIRD AC Journey Quota GN GENERAL From Station NDLS NEW DELHI To Station MAS MGR CHENNAI CTL Boarding Pt NDLS NEW DELHI Reserv Upto MAS MGR CHENNAI CTL

Psgn 1 - 6 Psgn 7 - 8

Psgn #07

PASSENGER NAME \* GENDER \* AGE \* CHI... BERTH PREFERENCE COUN... CONCESSION \* ID CARD NO.

HGFH Male 34 Lower (LB) IN x CONCESSION x

Psgn #08

PASSENGER NAME \* GENDER \* AGE \* CHI... BERTH PREFERENCE COUN... CONCESSION \* ID CARD NO.

TEST Male 33 Lower (LB) IN x CONCESSION x

Prev Passengers Next Passengers

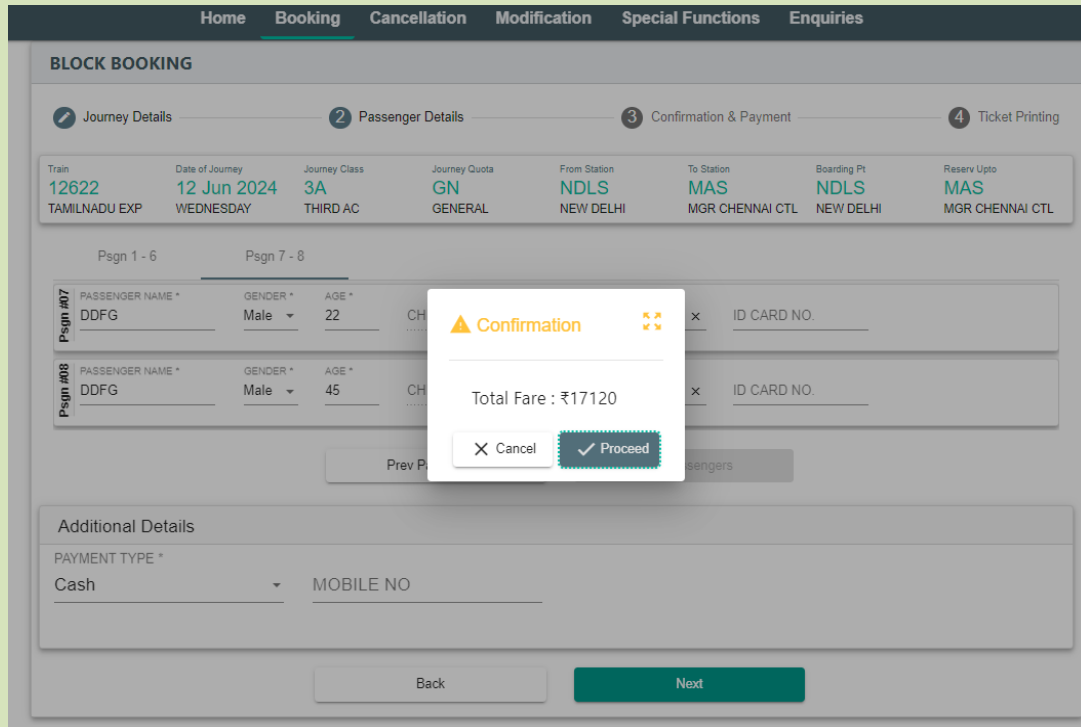
Additional Details

PAYMENT TYPE \* Cash MOBILE NO

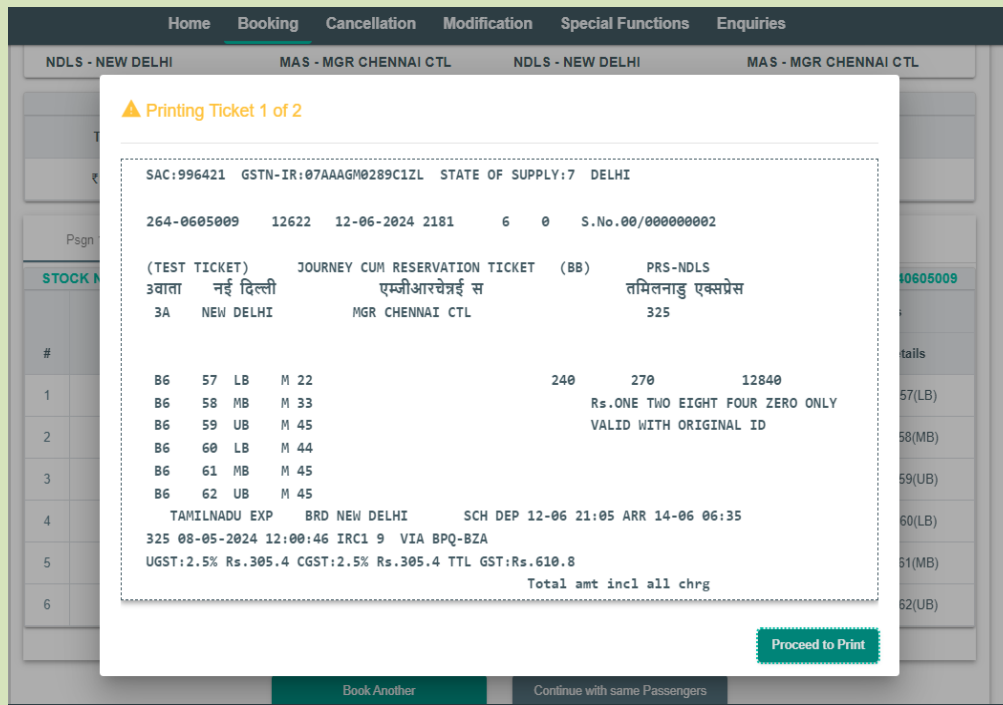
Back Next

Click on proceed.





Click on proceed to print.



Home
Booking
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Enquiries

**BLOCK BOOKING**

✓ Journey Details
✓ Passenger Details
3 Confirmation & Payment
4 Ticket Printing

JOURNEY SUMMARY			
Train No / Name	Date of Journey	Class	Quota
12622 - TAMILNADU EXP	12/06/2024	THIRD AC - 3A	GENERAL - GN
Journey From	Journey To	Boarding Stn	Reservation Upto
NDLS - NEW DELHI	MAS - MGR CHENNAI CTL	NDLS - NEW DELHI	MAS - MGR CHENNAI CTL

FARE SUMMARY			
Total Fare	Voucher Fare	RTC Fare	Cash To be Collected
₹17,120.00	₹0.00	₹0.00	₹17,120.00

Pagn 1- 6
Pagn 7- 8

STOCK NO: 2		BOOKING SUMMARY				PNR NO: 2640605009			
#	Name	Gender	Age	Concession	Booking Status		Current Status		
					Status	Details	Status	Details	
1	BVCB	M	22		CNF	B6 . 57(LB)	CNF	B6 . 57(LB)	
2	ASFDSAF	M	33		CNF	B6 . 58(MB)	CNF	B6 . 58(MB)	
3	DFDFDEF	M	45		CNF	B6 . 59(UB)	CNF	B6 . 59(UB)	
4	DGDFG	M	44		CNF	B6 . 60(LB)	CNF	B6 . 60(LB)	
5	EFRG	M	45		CNF	B6 . 61(MB)	CNF	B6 . 61(MB)	
6	SDDFG	M	45		CNF	B6 . 62(UB)	CNF	B6 . 62(UB)	

Book Another
Continue with same Passengers

Fare for this PNR: ₹ 12840

**Cancellation:**

After entering the PNR number, stock number & window number, details will be displayed as below. The passengers who are to be cancelled needs to be chosen using the checkbox on the left of each passenger.

After choosing the passengers to be cancelled, CHECK REFUND AMOUNT button can be clicked. The amount collected, deducted and refunded will be displayed.

After verifying the amount details, CANCEL TICKET button can be clicked to complete the transaction, cancellation ticket will be printed and message should be displayed as "ticket successfully cancelled".

Home Booking **Cancellation** Modification Special Functions Enquiries

**Journey Details**

<b>Train Name :</b> 12622 - TAMILNADU EXP	<b>Date of Boarding :</b> 12-06-2024	<b>Journey Class :</b> 3A - THIRD AC	<b>Journey Quota :</b> GN - GENERAL
<b>Journey From :</b> NDLS - NEW DELHI	<b>Journey To :</b> MAS - MGR CHENNAI CTL	<b>Boarding Station :</b> NDLS - NEW DELHI (Dep: 21:05:00)	<b>Reservation Upto :</b> MAS - MGR CHENNAI CTL (Arr: 06:35:00)

**Passenger Details**

Select	Name	Age	Gender	Quota	Booking Status	Current Status
<input checked="" type="checkbox"/>	BVCB	22	M	GN	B6 , 57	B6 , 57
<input type="checkbox"/>	ASFDSEAF	33	M	GN	B6 , 58	B6 , 58
<input checked="" type="checkbox"/>	DFDFDEF	45	M	GN	B6 , 59	B6 , 59
<input type="checkbox"/>	DGDFG	44	M	GN	B6 , 60	B6 , 60
<input checked="" type="checkbox"/>	EFRG	45	M	GN	B6 , 61	B6 , 61
<input type="checkbox"/>	SDDFG	45	M	GN	B6 , 62	B6 , 62

**Check refund amount**

**Refund Details**

Refund Slab	Cash Paid	Pending Amount	Amount Deducted	Refund Amount
0	₹6,420.00	₹0.00	₹570.00	₹5,850.00

**Cancel Ticket**

Home Booking **Cancellation** Modification Special Functions Enquiries

**Cancellation Invoice**

PNR Number:	2640605009	Passenger Cancelled:	3 out of 6
Cancellation Date & Time:	08-05-2024 12:21:46	Deducted Amount:	₹570.00
Refund Amount:	₹5,850.00		

**TICKET SUCCESSFULLY CANCELLED IN PRS**

**Journey Details**

<b>Train Name :</b> 12622 - TAMILNADU EXP	<b>Date of Boarding :</b> 12-06-2024	<b>Journey Class :</b> 3A - THIRD AC	<b>Journey Quota :</b> GN - GENERAL
<b>Journey From :</b> NDLS - NEW DELHI	<b>Journey To :</b> MAS - MGR CHENNAI CTL	<b>Boarding Station :</b> NDLS - NEW DELHI (Dep: NA)	<b>Reservation Upto :</b> MAS - MGR CHENNAI CTL (Arr: NA)

**Refund Details**

Cancellation Reason	Cash Paid	Amount Deducted	Refund Amount
	₹6,420.00	₹570.00	₹5,850.00

**Passenger Details**

#	Passenger	Age	Gender	Booking Status	Current Status	Net Fare	Deducted Amount	Refund Amount
01	BVCB	22	M	B6 , 58	CAN	2140	190	1950
02	ASFDSEAF	33	M	B6 , 57	B6 , 57	2140	0	0
03	DFDFDEF	45	M	B6 , 59	CAN	2140	190	1950
04	DGDFG	44	M	B6 , 60	B6 , 60	2140	0	0
05	EFRG	45	M	B6 , 61	CAN	2140	190	1950
06	SDDFG	45	M	B6 , 62	B6 , 62	2140	0	0

**Done**

**Modification:**

After entering the PNR number and stock number, click on Display Details button. It will display the journey details and passenger details. New Journey details can be chosen. Check box on the left of passengers which are to be modified can be chosen and NEXT button can be clicked.

The screenshot shows the 'Modify Ticket' interface with the following sections:

- Modify Ticket:** PNR NO. \* 6533175005, STOCK NUMBER \* 001, Display Details, Reset.
- Progress:** 1 Modify Details, 2 Confirm Modification, 3 Ticket Print.
- Journey Details:**
  - Train Name: 12553 - VAISHALI EXP
  - Date of Boarding: 22-06-2024
  - Journey Class: 3A - THIRD AC
  - Journey Quota: GN - GENERAL
  - Journey From: SHC - SAHARSA JN
  - Journey To: NDLS - NEW DELHI
  - Boarding Station: SHC - SAHARSA JN (Dep: 06:45)
  - Reservation Upto: NDLS - NEW DELHI (Arr: 06:25)
- New Journey Details:**
  - TRAIN \* 12553 - VAISHALI EXP
  - JOURNEY DATE \* 22-06-2024
  - Source: SHC - SAHARSA JN
  - Destination: NDLS - NEW DELHI
  - QUOTA \* GN - GENERAL
  - CLASS \* 2A - SECOND AC
  - Boarding Station: SHC - SAHARSA JN
  - Reservation Upto: NDLS - NEW DELHI
- AVAILABILITY STATUS:** RAC 11/RAC 11
- Passenger Details:**

Select	Passenger	Current Status	Berth Preference	Food Preference	Child Berth Preference
<input checked="" type="checkbox"/>	TEST Male ( 49 )	B4 , 53	Lower (LB)		
- Buttons:** Back, Next (highlighted with a green circle).

Click on next button.

The details of the amount to be collected are displayed. To confirm the modifications click on Confirm Modification button and click Cancel Modification to cancel the transaction.

## Special Functions

### Boarding Point Change-A:

After entering the PNR number, Display details button can be clicked. Journey and Passenger details will be displayed. New boarding point can be selected form the drop down and Update button can be clicked to confirm the transaction.

**Change Boarding Point**

PNR NO. \*  
2859521911

**Display Details** **Reset**

**Journey Details**

<b>Train Name :</b> 12622 - TAMILNADU EXP	<b>Date of Boarding :</b> 12-06-2024	<b>Journey Class :</b> 3A - THIRD AC	<b>Journey Quota :</b> GN - GENERAL
<b>Journey From :</b> NDLS - NEW DELHI	<b>Journey To :</b> MAS - MGR CHENNAI CTL	<b>Boarding Station :</b> NDLS - NEW DELHI (Dep: 21:05:00)	<b>Reservation Upto :</b> MAS - MGR CHENNAI CTL (Arr: 06:35:00)

**Passenger Details**

Main Route	Passenger
AGC - AGRA CANTT Arr: 23:25 - Dep: 23:27 ( 195 KM )	DDFG Male ( 22 )
GWL - GWALIOR Arr: 01:13 - Dep: 01:15 ( 313 KM )	DDFG Male ( 45 )
VGLJ - V LAKSHMIBAIJHS Arr: 02:35 - Dep: 02:43 ( 410 KM )	
BPL - BHOPAL JN Arr: 06:45 - Dep: 06:50 ( 701 KM )	

**Update Details**

**Update**

### Change Reservation Upto- B :

After entering the PNR number, Display details button can be clicked. Journey and Passenger details will be displayed. New reservation upto point can be selected form the drop down and Update button can be clicked to confirm the transaction.

### Student Concession- C:

Enter the PNR number and stock number and click on Display Details button. Select the check box against the passenger to which student concession has to be given. Choose the concession code and enter the concession document number. Calculate concession button can be clicked to get the details like Refund amount. Confirm and Continue can be clicked to complete the transaction.

Select	Passenger	Quota	Concession	Current Status	Concession Code	Concession Doc No
<input checked="" type="checkbox"/>	TEST Male (20)			WL, 45	CONCESSION * STDNT STUDENT CONCESSION ( 50% )	DOCUMENT NUMBER * 12

### Name /Age /Gender Change-D:

After entering the PNR, Display Details button can be clicked. Select the check box against the passenger to which Name/ Age /Gender needs to be changed. After making required changes, Confirm and Continue can be clicked to complete the transaction.

**NAME / AGE / GENDER CHANGE**

PNR NO. \*  
6533175009

**Display Details** **Reset**

**Journey Details**

Train Name : 12553 - VAISHALI EXP  
 Date of Boarding : 22-06-2024  
 Journey Class : 2A - SECOND AC  
 Journey Quota : GN - GENERAL  
 Journey From : SHC - SAHARSA JN  
 Journey To : NDLS - NEW DELHI  
 Boarding Station : SHC - SAHARSA JN (Dep: 06:45:00)  
 Reservation Upto : NDLS - NEW DELHI (Arr: 06:25:00)

**Passenger Details**

Select	Name	Age	Gender
<input checked="" type="checkbox"/>	TEST	48	Male

**Confirm & Continue**

### Ticket Updatons- E :

**TICKET UPDATONS**

PNR NO. \*  
2110128816

**Display PNR Details** **Reset**

**Journey Details**

Train Name : 12622 - TAMILNADU EXP  
 Date of Boarding : 29-03-2024  
 Journey Class : 1A - FIRST AC  
 Journey Quota : GN - GENERAL  
 Journey From : NDLS - NEW DELHI  
 Journey To : MAS - MGR CHENNAI CTL  
 Boarding Station : BZA - VIJAYAWADA JN (Dep: 23:25:00)  
 Reservation Upto : MAS - MGR CHENNAI CTL (Arr: 06:35:00)

**Passenger Details**

S.No.	Passenger	Status	Current Status
01	TEST Male ( 44 )	WL	WL , 1

**I-Ticket Printing/Reset** **Ticket Status Change** **Pending Amount Collection** **Refund of Fare Difference** **Duplicate Ticket Iss**

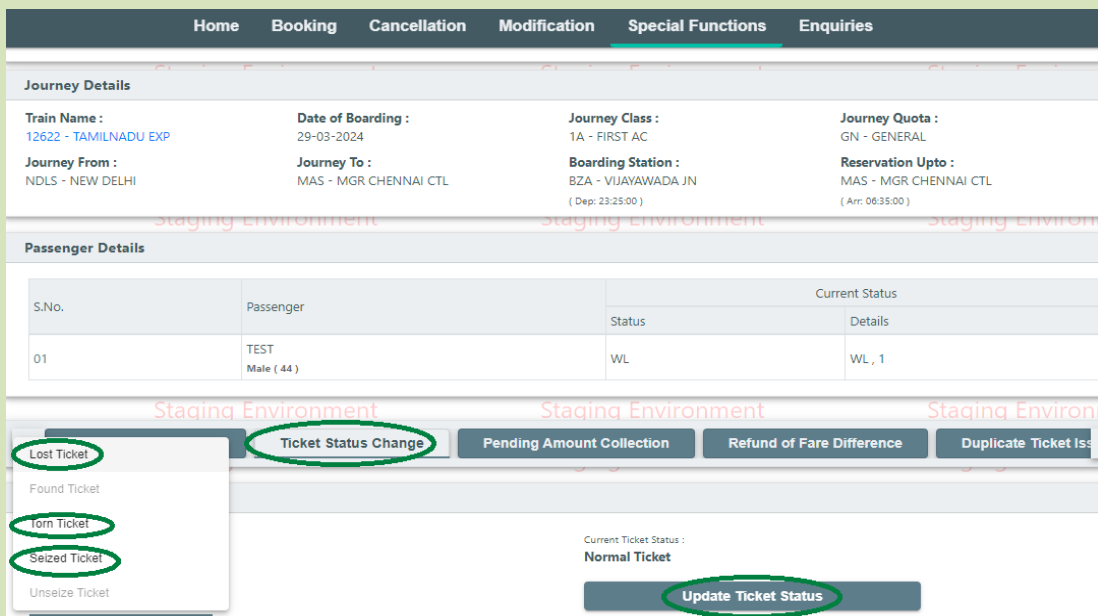


### 1) I-Ticket Printing/Reset:

After entering the PNR, Display details button can be clicked. Once the details are displayed, I-Ticket printing/Reset tab can be clicked. Ticket printing status will be populated as per business rules.

### 2) Ticket Status Change:

After entering the PNR, Display details button can be clicked. Once the details are displayed TICKET STATUS CHANGE TAB can be clicked. The new ticket status will be populated as per business rules. After selecting the new ticket Status Update Ticket Status Button can be clicked.



### 3) Pending Amount Collection:

After entering the PNR, Display details button can be clicked. Once the details are displayed click on Pending amount collection Tab. Pending amount due (if any) will get displayed. Collect Pending amount button can be clicked to complete the transaction.

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**TICKET UPDATES**

PNR NO. : 2859521911 Display PNR Details Reset

**Journey Details**

Train Name : 12622 - TAMILNADU EXP	Date of Boarding : 12-06-2024	Journey Class : 3A - THIRD AC	Journey Quota : GN - GENERAL
Journey From : NDLS - NEW DELHI	Journey To : MAS - MGR CHENNAI CTL	Boarding Station : AGC - AGRA CANTT <small>( Dep: 23:27:00 )</small>	Reservation Upto : MAS - MGR CHENNAI CTL <small>( Arr: 06:35:00 )</small>

**Passenger Details**

S.No.	Passenger	Current Status	
		Status	Details
01	DDFG Male ( 22 )	CNF	B6 , 63 ( SL )
02	DDFG Male ( 45 )	CNF	B6 , 64 ( SU )

I-Ticket Printing/Reset
Ticket Status Change
Pending Amount Collection
Refund of Fare Difference
Duplicate Ticket Is

**Pending Amount Collection**

PNR Number: 2859521911	Cash Paid: <b>₹4,280.00</b> <small>( including service tax of ₹204.00 )</small>	Pending Amount: <b>₹0.00</b> <small>( including pending service tax of ₹0.00 )</small>
---------------------------	---	--

i There is no pending amount for this PNR.

#### 4) Refund of Fare Difference:

After entering the PNR, Display details button can be clicked. Once the details are displayed click on Refund of fare difference Tab. Refund amount due (if any) will get displayed. Proceed to refund amount button can be clicked to complete the transaction.

**TICKET UPDATES**

PNR NO : 2859521911 Display PNR Details Reset

**Journey Details**

Train Name : 12622 - TAMILNADU EXP	Date of Boarding : 12-06-2024	Journey Class : 3A - THIRD AC	Journey Quota : GN - GENERAL
Journey From : NDLS - NEW DELHI	Journey To : MAS - MGR CHENNAI CTL	Boarding Station : AGC - AGRA CANTT (Dep: 23:27:00)	Reservation Upto : MAS - MGR CHENNAI CTL (Arr: 06:35:00)

**Passenger Details**

S.No.	Passenger	Current Status	
		Status	Details
01	DDFG Male ( 22 )	CNF	B6 , 63 ( SL )
02	DDFG Male ( 45 )	CNF	B6 , 64 ( SU )

I-Ticket Printing/Reset Ticket Status Change Pending Amount Collection Refund of Fare Difference Duplicate Ticket Issue

**Refund of Fare Difference**

PNR Number: 2859521911 Cash Paid: ₹4,280.00 (including service tax of ₹204.00) Amount to be Refunded: ₹0.00

There is no fare difference to be refunded for this PNR.

### 5) Duplicate Ticket Issue:

After entering the PNR, press Display Details. Once the details are displayed click on Duplicate Ticket Issue tab and ticket status and duplicate charges will be displayed. Click on Collect charges and Issue ticket button, duplicate ticket will be issued.

**TICKET UPDATES**

PNR NO : 2859521911 Display PNR Details Reset

**Journey Details**

Train Name : 12622 - TAMILNADU EXP	Date of Boarding : 12-06-2024	Journey Class : 3A - THIRD AC	Journey Quota : GN - GENERAL
Journey From : NDLS - NEW DELHI	Journey To : MAS - MGR CHENNAI CTL	Boarding Station : AGC - AGRA CANTT (Dep: 23:27:00)	Reservation Upto : MAS - MGR CHENNAI CTL (Arr: 06:35:00)

**Passenger Details**

S.No.	Passenger	Current Status	
		Status	Details
01	DDFG Male ( 22 )	CNF	B6 , 63 ( SL )
02	DDFG Male ( 45 )	CNF	B6 , 64 ( SU )

I-Ticket Printing/Reset Ticket Status Change Pending Amount Collection Refund of Fare Difference Duplicate Ticket Issue Dup

**Issue Duplicate Ticket**

PNR Number : 2859521911 Ticket Status : Lost Ticket

Duplicate Ticket issue charge to be collected: ₹200.00

Collect ₹200.00 & Issue Duplicate Ticket

### 6) Duplicate Ticket Refund:

After entering the PNR, press Display Details. Once the details are displayed click on Duplicate Ticket refund tab. Enter the stock number, random and window number, amount to be refunded will be displayed. Click on Proceed for refund button, duplicate ticket will be refunded.

The screenshot displays the 'Special Functions' menu with 'Duplicate Ticket Refund' selected. The PNR 2112375232 is entered, and the 'Display PNR Details' button is pressed. The 'Journey Details' section shows: Train Name: 12622 - TAMILNADU EXP, Date of Boarding: 21-06-2024, Journey Class: 3A - THIRD AC, Journey Quota: GN - GENERAL, Journey From: NDLS - NEW DELHI, Journey To: MAS - MGR CHENNAI CTL, Boarding Station: NDLS - NEW DELHI (Dep: 21:05:00), and Reservation Upto: MAS - MGR CHENNAI CTL (Arr: 06:35:00). The 'Passenger Details' table shows one passenger: S.No. 01, Passenger TEST Male (45), Status CNF, and Details B1, 54 (UB). The 'Duplicate Ticket Refund' menu is active, and the 'Refund of Duplicate ticket' section shows 'STOCK NUMBER \*' as 012 and 'WINDOW NUMBER \*' as 9. The 'Get Duplicate Ticket Refund Amount' button is visible at the bottom.

Wrongly issued ticket can be cancelled under Supervisory control only. At present, using this option, only immediate previous transaction can be non-issued.

**Special Cancellations- F:** Wrongly issued ticket can be cancelled under Supervisory control only. At present, using this option, only immediate previous transaction can be non-issued.

### Set Train Status- G:

Train status can be set under this option. Enter TDRS details and select last station of source remote station as destination. Fetch Train Status can be clicked for current train status. Change it to required option and click Confirm Status.

### Set Chart Status-H:

Enter TDRC details for which chart status needs to be set. Fetch Train Status can be clicked for current chart status. By clicking on given options new status can be set. Confirm Status button can be clicked to complete the transaction.

**SET CHART STATUS**

TRAIN \* 12622 - TAMILNADU EXP × JOURNEY DATE \* 08-05-2024 SOURCE \* NDLS - NEW DELHI × DESTINATION \* MAS - MGR CHENNAI CTL ×

CLASS \* 3A - THIRD AC

Source - Dep: 21:05 Arr: 06:35 - Destination

**FETCH CHART STATUS** **Reset**

**Setting/resetting of delay is not allowed for selected destination which is not last stn of src remote**

**CHART STATUS**

Current Status: **NORMAL CHART STATUS**

Set New Status:  NORMAL CHART STATUS  CHART PREPARATION IN PROGRESS  CHART PREPARATION COMPLETED

**CONFIRM STATUS**

### Waitlist Extension-I :

In this option, waitlist can be extended up to prescribed limit. Enter TDRC for which waitlist is to be extended.

**WAITLIST EXTENSION**

Train \* 12553 - VAISHALI EXP × Journey date \* 20-06-2022 SOURCE \* SHC - SAHARSA JN × DESTINATION \* NDLS - NEW DELHI ×

Mon, Tue, Wed, Thu, Fri, Sat, Sun || 2 days Quota \*

GN - GENERAL Class \* 3A - THIRD AC

Source - Dep: 08:48 Arr: 08:25 - Destination

**Fetch Train Status** **Reset**

**WAITLIST UPDATE**

Old Extension Value : 0 Max Extension Value : 1052

Extension Requested \* 1 Further can be extended Value : 1051

max : 1052

**Update Waitlist Extension**

### Release Accommodation- J:

To release the accommodation, enter the PNR number and stock number and click on Get PNR Details.

**RELEASE ACCOMMODATION**

PNR No. \*  
6301708296

Stock Number \*  
001

**Get PNR Details** **Reset**

**Journey Details**

**Train Name :** 12553 - VAISHALI EXP  
**Date of Boarding :** 22-06-2022  
**Journey Class :** 3A - THIRD AC  
**Journey Quota :** GN - GENERAL  
**Journey From :** SHC - SAHARSA JN  
**Journey To :** NDLS - NEW DELHI  
**Boarding Station :** SHC - SAHARSA JN ( Dep: 06:46:00 )  
**Reservation Upto :** NDLS - NEW DELHI ( Arr: 06:23:00 )

**Passenger Details**

Name	Age	Gender	Select to Release
TEST	40	M	<input checked="" type="checkbox"/>

**Confirm Release**

Click on select to release and then Confirm Release.

**RELEASE ACCOMMODATION**

PNR No. \*  
6301708296

Stock Number \*  
001

**Get PNR Details** **Reset**

✓ PNR (6301708296): Accomodation released successfully.

### Quota Reservation From Waitlist- K:

Enter the Train No., date, waitlist PNR number and select the quota to be allotted from drop down list and clickFetch Avbl Berths. Coach wise Available Seat/Berths Map will be displayed.

Home Booking Cancellation Modification **Special Functions** Enquiries

**QUOTA RESERVATION FROM WAITLIST**

TRAIN \* 12622 - TAMILNADU EXP x JOURNEY DATE \* 08-05-2024 PNR NO. \* 2908200853

STATION QUOTA - COACH CHOICE **Fetch Avl Berths**

**Journey Details**

Train Name : 12622 - TAMILNADU EXP Date of Boarding : 08-05-2024 Journey Class : 3A - THIRD AC  
 Journey From : NDLS - NEW DELHI Journey To : MAS - MGR CHENNAI CTL Boarding Station : NDLS - NEW DELHI (Dep: 21:05:00) (Arr: 06:35:00)

**Ticket Type: System**

**AVAILABLE BERTHS**

Coach	Available Berths											
B1	25	26	27	28	29	30	31	32	33	34	35	36
	LB	MB	UB	LB	MB	UB	SL	SU	LB	MB	UB	LB
	37	38	41	42	43	44	45	46				
	MB	UB	LB	MB	UB	LB	MB	UB				

**PASSENGER DETAILS**

S.No.	Passenger	Gender	Age	Quota	Concn.	Current Status	Select Seat/Berth
01	TEST	Male	45	GN		RAC , 29	<b>SELECT</b>

**SUBMIT**

Home Booking Cancellation Modification **Special Functions** Enquiries

TRAIN \* 12622 - TAMILNADU EXP x JOURNEY DATE \* 08-05-2024 PNR NO. \* 2908200853 QUOTA \* HO - HIGH OFFICIAL

STATION QUOTA - COACH CHOICE **Fetch Avl Berths** **Reset**

**Journey Details**

Train Name : 12622 - TAMILNADU EXP Date of Boarding : 08-05-2024 Journey Class : 3A - THIRD AC  
 Journey From : NDLS - NEW DELHI Journey To : MAS - MGR CHENNAI CTL Boarding Station : NDLS - NEW DELHI (Dep: 21:05:00) (Arr: 06:35:00)

**Ticket Type: System**

**AVAILABLE BERTHS**

Coach	Available Berths											
B1	25	26	27	28	29	30	31	32	33	34	35	36
	LB	MB	UB	LB	MB	UB	SL	SU	LB	MB	UB	LB
	37	38	41	42	43	44	45	46				
	MB	UB	LB	MB	UB	LB	MB	UB				

**Select a seat to allocate**

Coach B1

<input type="radio"/> 25   LB	<input type="radio"/> 26   MB	<input type="radio"/> 27   UB
<input type="radio"/> 28   LB	<input type="radio"/> 29   MB	<input type="radio"/> 30   UB
<input type="radio"/> 31   SL	<input type="radio"/> 32   SU	<input type="radio"/> 33   LB
<input type="radio"/> 34   MB	<input type="radio"/> 35   UB	<input type="radio"/> 36   LB
<input type="radio"/> 37   MB	<input type="radio"/> 38   UB	<input type="radio"/> 41   LB
<input type="radio"/> 42   MB	<input type="radio"/> 43   UB	<input type="radio"/> 44   LB
<input type="radio"/> 45   MB	<input type="radio"/> 46   UB	

- Press **Space bar** to select berth and **Enter** (↵) to assign the berth or **click** on a berth to assign
- Press **Esc** to deassign and close

**PASSENGER DETAILS**

S.No.	Passenger	Gender	Age	Quota	Concn.	Current Status	Select Seat/Berth
01	TEST	Male	45	GN		RAC , 29	<b>SELECT</b>

**SUBMIT**

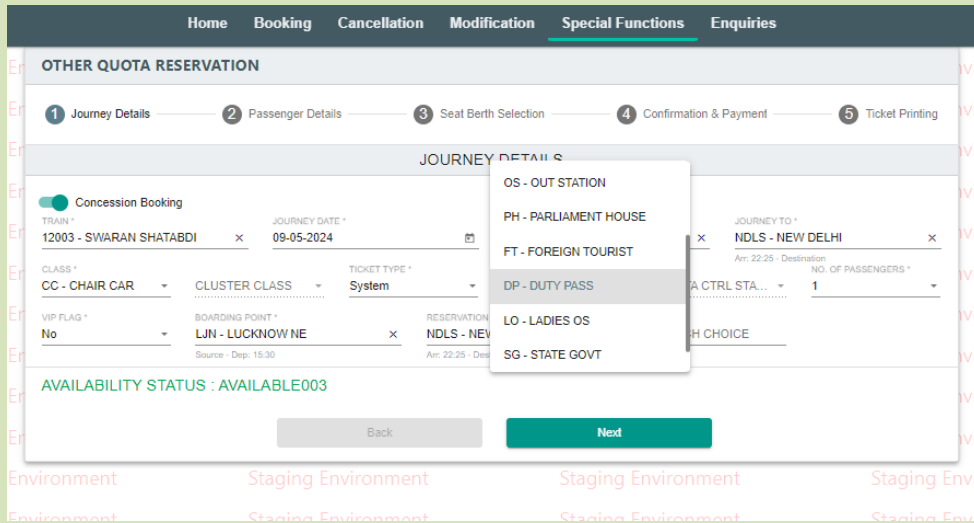


For choosing the seat/berth for a particular passenger, SELECT button provided against each passenger can be pressed. A pop up will come to choose the seat/berth to be allotted. Once the seat/berth details are chosen for each of the passengers SUBMIT can be pressed to continue.

The screenshot displays the 'Special Functions' tab of the system. At the top, there are navigation tabs: Home, Booking, Cancellation, Modification, Special Functions (active), and Enquiries. Below these, search criteria are shown: TRAIN \* 12622 - TAMILNADU EXP, JOURNEY DATE \* 08-05-2024, PNR NO. \* 2908200853, and QUOTA \* HO - HIGH OFFICIAL. There are buttons for 'Fetch Avl Berths' and 'Reset'. The 'Journey Details' section includes: Train Name: 12622 - TAMILNADU EXP, Date of Boarding: 08-05-2024, Journey Class: 3A - THIRD AC, Journey Quota: GN - GENERAL, Journey From: NDLS - NEW DELHI, Journey To: MAS - MGR CHENNAI CTL, Boarding Station: NDLS - NEW DELHI (Dep: 21:05:00), and Reservation Upto: MAS - MGR CHENNAI CTL (Arr: 06:35:00). A 'Ticket Type: System' indicator is present. The 'AVAILABLE BERTHS' section shows a grid for Coach B1 with seats 25-46. An alert pop-up is centered over the grid, stating 'Alert! QUOTA ALLOTMENT TO PASSENGER WAS SUCCESSFUL!' with an 'Ok' button. Below the berth grid is the 'PASSENGER DETAILS' table with one entry: S.No. 01, Passenger TEST, Gender Male, Age 45, Quota GN, Concn., Current Status RAC, 29, and a 'Select Seat/Berth' button showing 'B1 - 25'. A 'SUBMIT' button is at the bottom right.

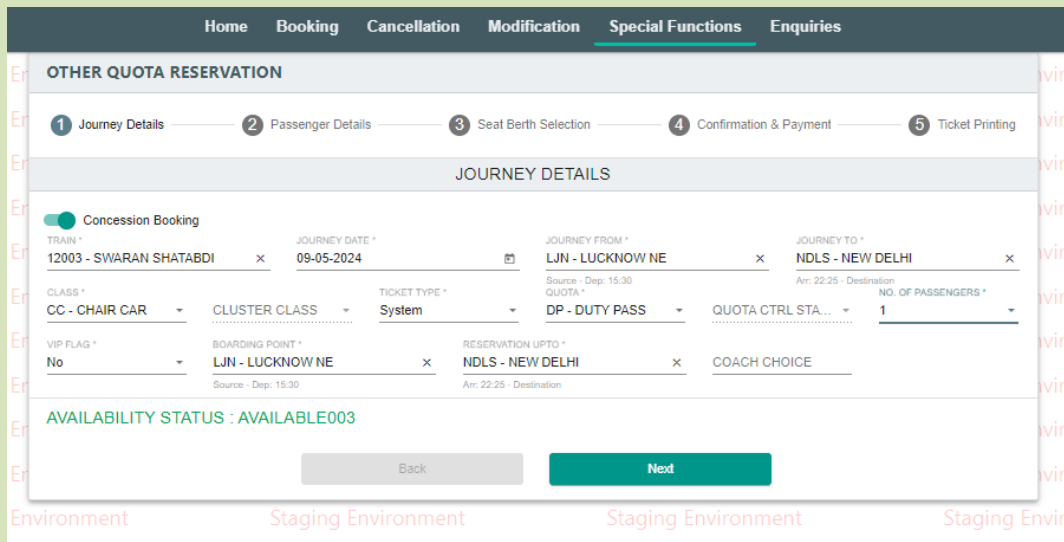
### Other Quota Reservation- L:

Journey details can be filled and quota along with quota ctrl station in which booking is to be done can be selected.



On clicking NEXT, passenger details page will come wherein passenger details can be filled.

On clicking next on Passenger details page, Seat MAP will be displayed. For choosing the seat for a particular passenger, SELECT button provided against each passenger can be pressed. A pop up will come to choose the seat to be allotted. Press Space bar to select berth and Enter( ↵ ) to assign the berth or click on a berth to assign. Press Esc to de-assign and close. Once the seat/berth details are chosen for each of the passengers NEXT can be pressed to continue for Booking



Circular Journey Auth Booking- M:

Journey details like sanctioning Authority, Sanctioning Station, No. of Passenger, Commencement Date and Class can be filled and Circular Journey Type can be selected. In case of Standard Circular Journey Type, standard circular journey code can be selected from drop down list.

The screenshot shows the 'CIRCULAR JOURNEY AUTHORITY BOOKING' interface. The 'JOURNEY DETAILS' section contains the following information:

RTSA *	SANCTIONING AUTHORITY *	SANCTIONING STATION *	NO. OF PASSENGERS *
No	SAM	NDLS - NEW DELHI	1

Below this, there are fields for 'JOURNEY COMMENCE DATE \*' (22-05-2024) and 'CLASS \*' (1A - FIRST AC). A dropdown menu for 'CIRC JOURNEY TYPE \*' is open, showing 'S - Standard' and 'N - Non-Standard' options. At the bottom, there are 'Back' and 'Next' buttons.

On selecting standard circular journey code, prescribed route will be displayed which cannot be modified. On clicking next, passenger details page will be displayed.

The screenshot shows the 'CIRCULAR JOURNEY AUTHORITY BOOKING' interface. The 'JOURNEY DETAILS' section contains the following information:

RTSA *	SANCTIONING AUTHORITY *	SANCTIONING STATION *	NO. OF PASSENGERS *
No	SAM	NDLS - NEW DELHI	1

Below this, there are fields for 'JOURNEY COMMENCE DATE \*' (22-05-2024) and 'CLASS \*' (1A - FIRST AC). The 'CIRC JOURNEY TYPE \*' is set to 'S - Standard' and the 'STANDARD CIRCULAR JOURNE' is set to 'NR 011'. A 'DEFINE CIRCULAR ROUTE' section is visible, showing a route starting at NDLS - NEW DELHI, going via Station KOTA - KOTA JN (Distance: 1384 KMs), and ending at NDLS - NEW DELHI. The 'Next' button is highlighted with a green circle.

After filling the passenger details NEXT button can be clicked. Complete Information of Booking, Break Point, fare, distance and Passenger Details will be displayed. Confirm and Print can be clicked to complete the transaction.

**CIRCULAR JOURNEY AUTHORITY BOOKING**

1 Journey Details — **2 Passenger Details** — 3 Confirmation & Payment — 4 Ticket Printing

Passenger#01

PASSENGER NAME *	GENDER *	AGE *	BIRTH PREFERENCE	COU...	ID CARD NO.
TEST	Male	45	No Preference	IN	

India

**Additional Details**

PAYMENT TYPE \*

Cash

MOBILE NO

Back Next

Staging Environment

**CIRCULAR JOURNEY AUTHORITY BOOKING**

1 Journey Details — 2 Passenger Details — **3 Confirmation & Payment** — 4 Ticket Printing

**Booking Details**

Total Distance:	6775 KM	Total Fare:	₹ 13270
Valid From:	May 22, 2024	Valid Upto:	Jul 11, 2024

**Break Point Details**

NDLS — KOTA (1384 Kms) —> BCT — UBL (1193 Kms) —> SBC — MYA (138 Kms) —> MYS — MYA (139 Kms) —> SBC

TCR (780 Kms) —> TVC — PUNE (3140 Kms) —> NDLS

**Passenger Details**

Sr No	Name	Age	Gender	Concession
1	TEST	45	Male	

Back **Confirm & Print**

In case of Non-Standard Circular Journey Type, journey source station code can be entered. Circular Route can be defined by adding breakpoints and via station or train option can be selected.

On clicking next, passenger details page will be displayed. After filling the passenger details NEXT button can be clicked. Complete Information of Booking, Break Point and Passenger Details will be displayed. Confirm and Print can be clicked to complete the transaction.

## Overseas Booking- N:

Tickets for Overseas Train can be booked by using this form.

OVERSEAS BOOKING

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

JOURNEY DETAILS

RTSA  Concession Booking

Train \* 13108 - MAITREE EXPRESS x Journey Date \* 27-06-2022 Journey From \* KOOA - KOLKATA x Journey To \* DAKA - DHAKA x

Class \* Cluster Class Quota \* GN - GENERAL No. of Passengers \* 4 Ticket Type \* System V/P Flag \* No

Boarding Point \* Reservation Upto \* Coach Choice Original PNR No

Back Next

## Blank Paper Ticket Booking- O:

Enter TDRC on Journey details page, Calculate Distance option can be used to check the distance from RBS and then journey can be booked.

BLANK PAPER TICKET RESERVATION

1 Journey Details 2 Passenger Details 3 Confirmation & Payment 4 Ticket Printing

JOURNEY DETAILS

RTSA  Concession Booking

Train \* 12555 - GORAKHDHAM EXP x Journey Date \* 15-05-2024 Journey From \* GKP - GORAKHPUR JN x Enroute Point \* BTI - BHATINDA JN x

Journey To \* AMV - LUCKNOWALAMBGH x

Cluster Train Type \* SUP - SUPERFAST Ticket Type \* System Superfast Charge \* Yes

RBS Distance Calculator

Source : GORAKHPUR JN - GKP Destination : LUCKNOW ALAMBGH - AMV

Via Points : BTI - BHATINDA JN CNB - KANPUR CENTRAL GZB - GHAZIABAD

Distance with given Via : 1,827.98 KM Shortest distance from GKP to AMV : 272.06 KM

Extra 15 % of Shortest distance allowed : 312.87 KM Total Permissible Dist allowed : 312.87 KM

Close

### Overseas Block Booking P:

Block booking for Overseas Trains can be done for more than 06 passengers by using this form.

### Set Coach Status-Q:

Enter TDRC details for which Coach Status needs to be set. Coach ID and Operation can be selected from drop down box. Days can be selected by clicking on day's check box. Update button can be clicked to complete the transaction.

### CTT Cancelation- R:

Enter CTT PNR, Stock, and Window numbers for which cancellation has to be done. Journey and Passenger details will be displayed. The passengers who are to be cancelled needs to be chosen using the checkbox on the left of each passenger. After choosing the passengers to be cancelled, CHECK REFUND AMOUNT button can be clicked. The amount collected, deducted and refunded will be displayed. After verifying the amount details, CANCEL TICKET button can be clicked to complete the transaction, cancellation ticket will be printed and message should be displayed as "ticket successfully cancelled".

The screenshot displays the 'CTT Cancellation' interface. At the top, there is a navigation bar with 'Special Functions' selected. Below it, the 'CTT Cancellation' section contains three input fields: 'PNR NUMBER \*' (with value 2312375221), 'STOCK NUMBER \*', and 'WINDOW NUMBER \*'. The 'Journey Details' section lists: Journey Type: STANDARD, Journey Class: SECOND AC - SECOND AC, Journey Date: 22-05-2024, Valid Upto Date: 11-07-2024, Journey Source: NDLS - NEW DELHI, Total Distant: 6775 KM, Stock No: 16, Sanction Authority Name: AAA, Sanction Authority Station: NDLS - NEW DELHI, and Phone No: 8130157345. The 'Passenger Details' section features a table with columns for Select, Name, Age, Gender, Concession, and Status. One passenger is listed: GFFG, 22, M, NONE, LIVE. A 'Check refund amount' button is located below the table.

Select	Name	Age	Gender	Concession	Status
<input type="checkbox"/>	GFFG	22	M	NONE	LIVE

### CTT Special Cancelation- S:

Enter PNR, Stock, and Window numbers for which cancellation has to be done. Journey and Passenger details will be displayed. Cancellation reason can be selected from the drop down and Cancel ticket can be clicked to complete the transaction.



Home Booking Cancellation Modification **Special Functions** Enquiries

**CTT Special Cancellation**

PNR NUMBER \* 2312375221 STOCK NUMBER \* 16 WINDOW NUMBER \*

**Journey Details**

Journey Type :	STANDARD	Journey Class :	SECOND AC - SECOND AC
Journey Date :	22-05-2024	Valid Upto Date :	11-07-2024
Journey Source :	NDLS - NEW DELHI	Total Distant :	6775 KM
Stock No :	16	Sanction Authority Name :	AAA
Sanction Authority Station :	NDLS - NEW DELHI	Phone No :	8130157345

**Passenger Details**

Name	Age	Gender	Concession	Status
GFFG	22	M	NONE	LIVE

Refund Amount: ₹7,710.00

**Confirm Details**

CANCELLATION REASON

Print Current Booking Passengers-T:

Enter TDRC details for which chart preparation is to be done. Prepare current chart button can be clicked.

Home Booking Cancellation Modification **Special Functions** Enquiries

**PRINT CURRENT CHART**

TRAIN \* 12555 - GORAKHDHAM EXP JOURNEY DATE \* 08-05-2024 RESAOTE LOCATION \* GKP - GORAKHPUR JN

**Confirmation**

Current booking will be blocked once current booking chart switch is set.

**Do you want to proceed for current chart preparation?**

Confirmation Message alert will be displayed, YES button can be clicked to continue. Class wise current booking passenger details will be displayed. Chart Type- Booking and Cancellation can be selected from drop down and View Chart File button can be clicked.

Current Booking Chart will be displayed. Print Booking chart and Download Chart file can be clicked to complete the transaction.

### Transition Reservation-U:

Journey details can be filled in the first page. Ticket type should be Auto filled as Prebought. After filling the journey details NEXT button can be clicked.

The screenshot displays the 'TRANSITION RESERVATION' form. At the top, there is a navigation menu with 'Special Functions' highlighted. Below the menu, a progress bar indicates the current step is '1 Journey Details'. The form fields are as follows:

TRAIN *	JOURNEY DATE *	JOURNEY FROM *	JOURNEY TO *
12822 - TAMILNADU EXP	16-05-2024	NDLS - NEW DELHI	MAS - MGR CHENNAI CTL

CLASS *	CLUSTER CLASS	QUOTA *	NO. OF PASSENGERS *	TICKET TYPE *	VIP FLAG *
3A - THIRD AC		GN - GENERAL	1	Prebought	No

BOARDING POINT *	RESERVATION UPTO *
NDLS - NEW DELHI	MAS - MGR CHENNAI CTL

AVAILABILITY STATUS : RAC 24/RAC 21

Buttons: Back, Next

Passenger details of previous PNR can be filled, coach id (can be same or different) but seat number should be different. NEXT button can be pressed to continue for booking.

### Transition RSVN Using Same PNR-V:

Enter PNR number for which Transition Reservation needs to be set. Display details can be clicked. Seat/ Berth and Release Original Accommodation can be selected by clicking on radio buttons. Enter Coach Id, Berth number. Submit button can be clicked to complete the transaction.

**TRANSITION RSVN USING SAME PNR**

PNR NO. \*  
6533175005 Display Details Reset

**Journey Details**

Train Name : 12553 - VAISHALI EXP  
Date of Boarding : 22-06-2024  
Journey Class : 3A - THIRD AC  
Journey Quota : GN - GENERAL  
Journey From : SHC - SAHARSA JN  
Journey To : NDLS - NEW DELHI  
Boarding Station : SHC - SAHARSA JN  
Reservation Upto : NDLS - NEW DELHI  
( Dep: 06:45:00 ) ( Arr: 06:25:00 )

**AVAILABILITY STATUS : AVAILABLE-0021**

**Ticket Type: System**

**SELECT YOUR PREFERENCE**

ALLOT SEAT/BERTH IN  Existing  Preferred  New

**PASSENGER DETAILS**

S.No.	Passenger	Quota	Concn.	Current Status	Coach ID	Berth No
01	TEST Male ( 49 )	GN		MOD	COACH ID	SEAT/ BERTH NO

SUBMIT

### Refund Issue- W:

Special Refund can be done by using this form under Supervisory Control.

**SPECIAL REFUND ISSUE**

PNR Number \* 6301708296  
Train Number \* 12553  
Train Start Date \* 15-06-2022  
Random Number \* 730  
Window Number \* 9

Get PNR Details Reset

### Quota RSVN For Same Or Diff TDR- X:

Need to Enter a PNR for which need to do Quota reservation and click display details button.

Home
Booking
Cancellation
Modification
Special Functions
Enquiries

**QUOTA RSVN FOR SAME OR DIFF TDRC**

PNR NO. \*  
2640806009

**Journey Details**

<b>Train Name :</b> 12622 - TAMILNADU EXP	<b>Date of Boarding :</b> 12-06-2024	<b>Journey Class :</b> 3A - THIRD AC	<b>Journey Quota :</b> GN - GENERAL
<b>Journey From :</b> NDLS - NEW DELHI	<b>Journey To :</b> MAS - MGR CHENNAI CTL	<b>Boarding Station :</b> NDLS - NEW DELHI <small>( Dep: 21:05:00 )</small>	<b>Reservation Upto :</b> MAS - MGR CHENNAI CTL <small>( Arr: 06:35:00 )</small>

**New Journey Details**

TRAIN * 12001 - NDLS SHATABDI X	JOURNEY DATE * 08-05-2024	SOURCE * RKMP - RANI KAMA X <small>Source - Dep: 15:15</small>	DESTINATION * NDLS - NEW DELHI X <small>Arr: 23:50 - Destination</small>	CLASS * ▼
QUOTA * DP - DUTY PASS ▼	STATION QUOTA ▼	COACH CHOICE		<input type="button" value="Fetch Availability"/>

i Ticket Type: **System**

**PASSENGER DETAILS**

S.No.	Passenger	Gender	Age	Quota	Concn.	Current Status	Select Seat/Berth
01	ASFDSAF	Male	33	GN		B6 , 57	<input type="button" value="SELECT"/>
02	DGDFG	Male	44	GN		B6 , 60	<input type="button" value="SELECT"/>
03	SDDFG	Male	45	GN		B6 , 62	<input type="button" value="SELECT"/>

Enter new journey details with same or different TDRC details and select new quota and click on fetch availability button. At the bottom coach availability gets displayed.

Home
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Enquiries

**Journey Details**

Train Name : 12622 - TAMILNADU EXP	Date of Boarding : 12-06-2024	Journey Class : 3A - THIRD AC	Journey Quota : GN - GENERAL
Journey From : NDLS - NEW DELHI	Journey To : MAS - MGR CHENNAI CTL	Boarding Station : NDLS - NEW DELHI ( Dep: 21:05:00 )	Reservation Upto : MAS - MGR CHENNAI CTL ( Arr: 06:35:00 )

**New Journey Details**

TRAIN * 12001 - NDLS SHATABDI ×	JOURNEY DATE * 08-05-2024	SOURCE * RKMP - RANI KAMA ×	DESTINATION * NDLS - NEW DELHI ×	CLASS * CC - CHAIR CAR
QUOTA * DP - DUTY PASS	STATION QUOTA		COACH CHOICE	<b>Fetch Availability</b>

**Ticket Type: System**

**AVAILABLE BERTHS**

Coach	Available Berths										
C3	5 WS	6 NWS	8 NWS	9 WS	11 NWS	13 NWS	15 WS	16 NWS	18 NWS	19 WS	

**PASSENGER DETAILS**

S.No.	Passenger	Gender	Age	Quota	Concn.	Current Status	Select Seat/Berth
01	ASFDSAF	Male	33	GN		B6 , 57	SELECT
02	DGDGFG	Male	44	GN		B6 , 60	SELECT
03	SDDFG	Male	45	GN		B6 , 62	SELECT

**SUBMIT**

Select coach and seat berth and submit.

### Release Quota- Y:

Quota can be released by using this form. Enter TDRS and select Quota to be released. Click Fetch Seat Berth and Release quota.

**RELEASE QUOTA**

Train * 12002 - BHOPAL SHTBDI ×	Journey date * 22-06-2022	Journey From * NDLS - NEW DELHI ×	Journey To * RKMP - RANI KAMALAPATI ×
Mon, Tue, Wed, Thu, Fri, Sat, Sun    1 days Class * CC - CHAIR CAR	Ticket Type * Prebought	Source - Dep: 08:00 Quota * HO - HIGH OFFICIAL	Arr: 14:40 - Destination Quota Ctrl Station

Fetch Seat Berth
Reset

**AVAILABLE BERTHS**

Coach	Available Berths											
C3	1 Window Side	2 Non Window	3 Non Window	4 Window Side	5 Window Side	6 Non Window	7 Non Window	8 Non Window	9 Window Side	10 Window Side	11 Non Window	12 Non Window
	13 Non Window	14 Window Side	15 Window Side	16 Non Window	17 Non Window	18 Non Window	19 Window Side	20 Window Side	21 Non Window	22 Non Window	23 Non Window	24 Window Side

**Release Quota**

## Enquiries

### PNR Enquiries - A:

**Current Status of Passengers-A1 :** This enquiry is used to see the current status of a PNR. PNR session details are clubbed here so that a user can check session details also from this link.

Home	Booking	Cancellation	Modification	Special Functions	Enquiries		
<b>CURRENT STATUS OF PASSENGERS</b>							
PNR NO. * 2110128893		<a href="#">Check PNR status</a>	<a href="#">Check PNR session details</a>	<a href="#">Reset</a>			
<b>Journey Details</b>							
<b>Train Name :</b> 12622 - TAMILNADU EXP	<b>Date of Boarding :</b> 16-03-2024	<b>Journey Class :</b> 3A - THIRD AC	<b>Journey Quota :</b> GN - GENERAL				
<b>Journey From :</b> NDLS - NEW DELHI	<b>Journey To :</b> MAS - MGR CHENNAI CTL	<b>Boarding Station :</b> NDLS - NEW DELHI (Dep: 21:05:00)	<b>Reservation Upto :</b> MAS - MGR CHENNAI CTL (Arr: 06:35:00)				
<b>Passenger Details</b>							
S.No.	Passenger	Quota	Booking Status		Current Status		Coach Position from Engine
			Status	Details	Status	Details	
01	TEST Male ( 25 )	GN	CNF	B5 , 35 ( UB )	CNF	B5 , 35 ( UB )	NA
02	TEST A Male ( 25 )	GN	CNF	B5 , 37 ( MB )	CNF	B5 , 37 ( MB )	NA
<b>Train Information</b>							
Chart status		Train status		Expected Platform no.			
NOT PREPARED							
<b>Paid Fare Details</b>							
Booking Amount		Voucher Amount		Cash Amount		Total Amount	
₹ 4,280.00		0.00		₹ 4,280.00		₹ 4,280.00	
<b>Additional Details</b>							
Ticket Type	Vikalp Opted	Upgradation	Ticket Status	VIP	Mobile No. Available	Pending Amount	
System	No	No	Normal Ticket	No	No	₹ 0.00	
<b>Confirmation Probability</b>							
Running RAC/ WL No		Latest Waitlist in RAC		Latest RAC/WL Confirmed			
* 0		0		* 0			

**SEARCH FOR PNR- A2:** It is used to view all PNRs booked in a Train on the basis of Date, From&To, Class and No. of Passengers input given. Filter to see CNF/WL/ALL passengers are also there.

**New features added:**

- **Search Option:** This option can be used to search pnr based on given input. For e.g. if in the search box 123 is given then all pnr's having 123 in between will be displayed.
- **Copy PNR:** Need to click the check box before PNR Number, click copy PNR button to copy that PNR which can be pasted and used in subsequent forms. Manually typing of the PNR number is not required.

The screenshot shows the 'SEARCH FOR PNR' interface with the following search criteria:

- TRAIN: 12622 - TAMILNADU EXP
- JOURNEY DATE: 15-03-2024
- BOARDING POINT: NDLS - NEW DELHI
- RESERVATION UPTO: MAS - MGR CHENNAI CTL
- CLASS: 3A - THIRD AC
- NO. OF PASSENGERS: 6
- SEARCH TYPE: All

Buttons for 'Search PNR' and 'Reset' are visible. Below the search form, there is a 'SEARCH' button and a 'Copy PNR' button.

<input type="checkbox"/>	PNR	NAME	GENDER	AGE	BOOKING STATUS	CURRENT STATUS
<input type="checkbox"/>	2904117207	VIGNESHKAR	Male	22	B5 , 33 / GN	B5 , 33 / GN
		DEV ANANDH	Male	22	B5 , 34 / GN	B5 , 34 / GN
		MAHENDRAN	Male	23	B5 , 35 / GN	B5 , 35 / GN
		GOBI	Male	26	B5 , 36 / GN	B5 , 36 / GN
		MADHAVAN	Male	25	B5 , 37 / GN	B5 , 37 / GN
		MURUGANANTHAM	Male	23	B5 , 38 / GN	B5 , 38 / GN
<input type="checkbox"/>	2536153698	KALEESWARAN	Male	50	B6 , 58 / GN	B6 , 58 / GN
		RAJENDRAN	Male	56	B6 , 57 / GN	B6 , 57 / GN
		YOGAMMAL	Female	52	B6 , 60 / GN	B6 , 60 / GN
		MEENAKCHI	Female	50	B6 , 59 / GN	B6 , 59 / GN
		MEENA	Female	43	B6 , 61 / GN	B6 , 61 / GN

**Booking Date Time- A3:** It shows the booking date, time, location and other information from where PNR is booked. It also displays the Journey details along with Passenger details.

Home Booking Cancellation Modification Special Functions **Enquiries**

**BOOKING DATE TIME**

PNR NO. \*  
2110128893 Show Booking Date & Time Reset

---

**Journey Details**

Train Name : 12622 - TAMILNADU EXP      Date of Boarding : 16-03-2024      Journey Class : 3A - THIRD AC      Journey Quota : GN - GENERAL  
 Journey From : NDLS - NEW DELHI      Journey To : MAS - MGR CHENNAI CTL      Boarding Station : NDLS - NEW DELHI (Dep: 21:05:00)      Reservation Upto : MAS - MGR CHENNAI CTL (Arr: 06:35:00)

---

**Passenger Details**

S.No.	Passenger	Quota	Booking Status		Current Status		Coach Position from Engine
			Status	Details	Status	Details	
01	TEST Male (25)	GN	CNF	B5 , 35 (UB)	CNF	B5 , 35 (UB)	NA
02	TEST A Male (25)	GN	CNF	B5 , 37 (MB)	CNF	B5 , 37 (MB)	NA

---

**Booking Details**

Session ID	Transaction Date & Time	PRS ID	Shift ID	Session Summary	User ID	Form Number	Location ID	Terminal Number	Window Number
1	15-Mar-2024 09:49:07	U	1	BOOKING	RAJUK	02	NDLS	145	110

**PNR Session History – A4:** All the activities done on a PNR can be viewed using this enquiry. It shows detailed session information like Transaction date and time, Location Id, Terminal Number and Window Number.

Home Booking Cancellation Modification Special Functions **Enquiries**

**CURRENT STATUS OF PASSENGERS**

PNR NO. \*  
2110128896 Check PNR status Check PNR session details Reset

---

**Journey Details**

Train Name : 12566 - BIHAR S KRANTI      Date of Boarding : 15-03-2024      Journey Class : 3A - THIRD AC      Journey Quota : GN - GENERAL  
 Journey From : NDLS - NEW DELHI      Journey To : DBG - DARBHANGA JN      Boarding Station : NDLS - NEW DELHI (Dep: 13:00:00)      Reservation Upto : DBG - DARBHANGA JN (Arr: 09:30:00)

---

**Passenger Details**

S.No.	Passenger	Quota	Booking Status		Current Status		Coach Position from Engine
			Status	Details	Status	Details	
01	TEST Male (25)	GN	CNF	B2 , 71 (SL)	CNF	B2 , 71 (SL)	NA



Train Information						
Chart status	Train status	Expected Platform no.				
CHART PREPARED						

Paid Fare Details			
Booking Amount	Voucher Amount	Cash Amount	Total Amount
₹ 1,470.00	0.00	₹ 1,470.00	₹ 1,470.00

Additional Details						
Ticket Type	Vikalp Opted	Upgradation	Ticket Status	VIP	Mobile No. Available	Pending Amount
System	No	No	Normal Ticket	No	No	₹ 0.00

Confirmation Probability		
Running RAC/ WL No	Latest Waitlist in RAC	Latest RAC/WL Confirmed
* 0	0	* 0

**Authority PNR Enquiry – A5:** This enquiry shows the details of the authority PNR booked for circular journey. It shows the Break Journey details, fare charged etc.

Home
Booking
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Enquiries

**AUTHORITY PNR ENQUIRY**

PNR NO. \*  
2312375278

Check PNR status

Check PNR session details

Reset

**Journey Details**

Journey Type :	STANDARD	Journey Class :	SECOND AC - SECOND AC
Journey Date :	23-05-2024	Valid Upto Date :	12-07-2024
Journey Source :	NDLS - NEW DELHI	Total Distant :	6775 KM
Stock No :	2	Sanction Authority Name :	ASA
Sanction Authority Station :	NDLS - NEW DELHI	Phone No :	

**Break Point Details**

NDLS

TCR →  
780 Kms

KOTA →  
1384 Kms

BCT

UBL →  
1193 Kms

SBC

MYA →  
139 Kms

MYS

MYA →  
139 Kms

SBC

TVC

PUNE →  
3140 Kms

NDLS

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Passenger Details							
#	Name	Age	Gender	Concession	Paid Fare	Refund Amount	Status(Cancel/Booked)
01	TEST	55	M	NONE	7710	0	LIVE

Total Paid Fare:	₹7,710.00	Total Refund Amount:	₹0.00
------------------	-----------	----------------------	-------

Passenger Wise Fare Details
-----------------------------

Break Journey Details
-----------------------

**Refunded PNR Enquiry – A6:** It shows the details of the PNR as per COACHING REFUND.

IS Home Booking Cancellation Modification Special Functions **Enquiries**

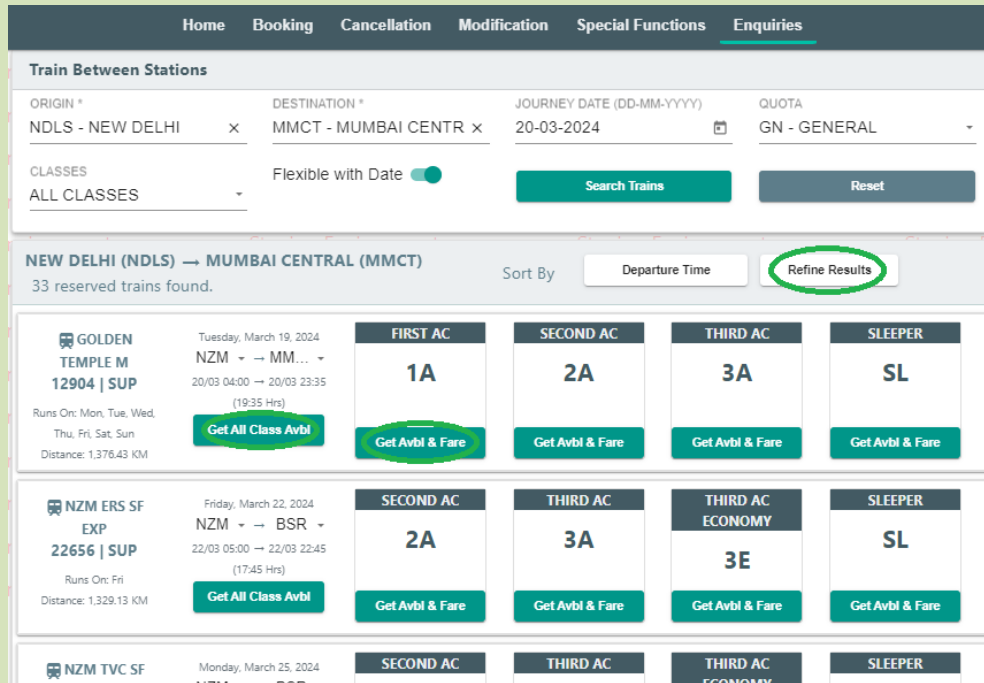
REFUNDED PNR ENQUIRY

PNR No. \*  
4516108744

Check PNR status Reset

**Train Enquiries - B:**

**Train Between Stations - B1:** It shows train between two stations for a given date. If flexible date is chosen then it also displays the trains which are not running on the enquired date.



**New features provided:**

Refine Results : Results displayed above can be filtered on the basis of: Journey Class available in the train.

Train type.

Train originating from exact station entered as Origin or from Principle station of origin. User can check seat availability and fare on one click.

Train terminating at exact station entered as destination or at Principle station of destination station.

Train schedule can be checked by clicking on Train details.

Duration for each train is also displayed alongside.

**Time Table Enquiry – B2:** This enquiry is used to see the schedule (main as well as slip route) of a given train for a given date.

Train Running Status helps user → to know the actual running status and time of a Train.

Home Booking Cancellation Modification Special Functions <u>Enquiries</u>							
<b>Time Table Enquiry</b>							
TRAIN *	JOURNEY DATE *			Fetch		Reset	
12622 - TAMILNADU EXP	15-03-2024						
Days of Run	Train Type	Train Gauge	New Time Table(w.e.f.)		Train Running Status		
Mon, Tue, Wed, Thu, Fri, Sat, Sun	SUP	B			Yes		
<b>Main Route</b>							
#	Station Code	Station Name	Distance (KM)	Schedule Arrival Time	Schedule Departure Time	Day	Remote
01	NDLS	NEW DELHI	0.00	SOURCE	21:05	1	Yes
02	AGC	AGRA CANTT	195.00	23:25	23:27	1	Yes
03	GWL	GWALIOR	313.00	01:13	01:15	2	No
04	VGLJ	V LAKSHMIBAIJHS	410.00	02:35	02:43	2	No
05	BPL	BHOPAL JN	701.00	06:45	06:50	2	Yes
06	ET	ITARSI JN	793.00	08:35	08:40	2	No
07	NGP	NAGPUR	1,090.00	13:05	13:10	2	Yes

**Fare Enquiry – B3:** This enquiry can be used to see the fare details for a single class or more than one class at the same time.

New feature:

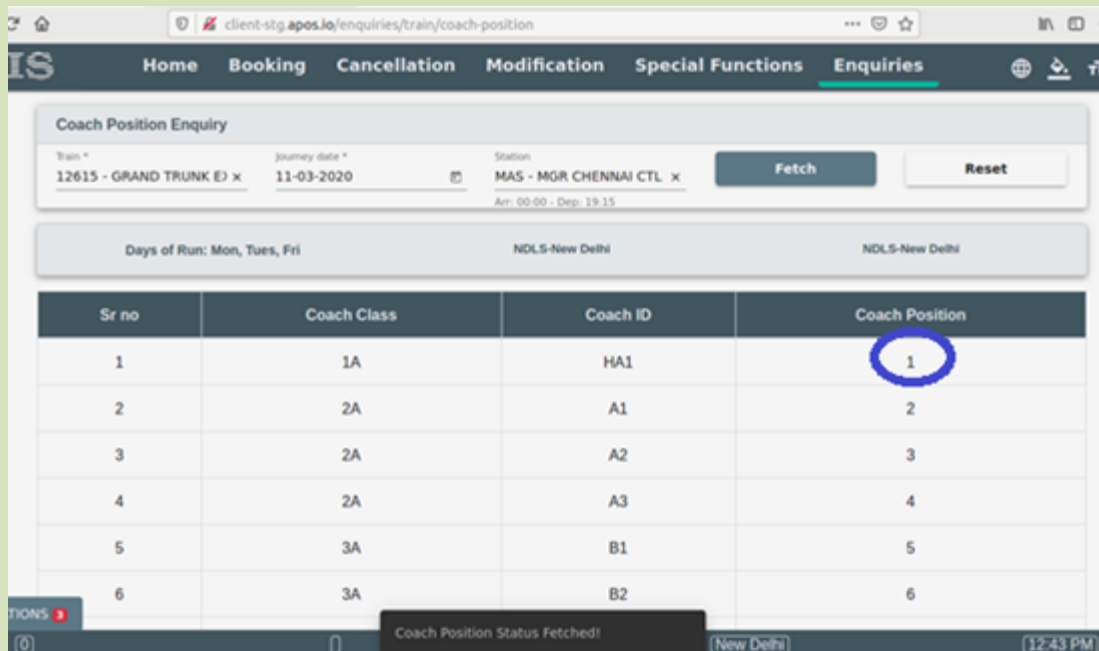
Single class and more than one class fare enquiry is combined in one enquiry in the new system.

Fare breakup with concession details is given as per each class.

Home Booking Cancellation Modification Special Functions <u>Enquiries</u>										
<b>Fare Enquiry</b>										
TRAIN *	JOURNEY DATE *			SOURCE *	DESTINATION *					
12622 - TAMILNADU EXP	15-03-2024			NDLS - NEW DELHI	MAS - MGR CHENNAI CTL					
QUOTA *	CLASS *		CLUSTER CLASS	CATERING *	NO OF ADULTS *	NO OF CHILDREN *				
Normal	1A - FIRST AC, 2A...			Yes	1	0				
ENROUTE POINT	VIA POINT	CONCESSION		APPLICABLE CLA...	RETURN CLASS					
		CRPF								
		CENTRAL_RESER_POLICE (100%)								
Reset										
Train Type				Journey Distance						
: SUP				: 2181 KM						
All Classes Fare										
	1A - FIRST AC		2A - SECOND AC		3A - THIRD AC		SL - SLEEPER		3E - THIR ECONO	
	Single Adult Fare	Transaction Fare	Single Adult Fare	Transaction Fare	Single Adult Fare	Transaction Fare	Single Adult Fare	Transaction Fare	Single Adult Fare	Transaction Fare
<b>Total Fare</b>	₹5,285.00	₹5,285.00	₹3,100.00	₹3,100.00	₹2,140.00	₹2,140.00	₹820.00	₹820.00	₹2,030.00	

Home Booking Cancellation Modification Special Functions Enquiries			
<b>1A - FIRST AC</b>		Transaction Cash Amount: ₹0.00	
Single Adult Fare		Transaction Fare	
Base Fare	: ₹4,895.00	Base Fare	: ₹4,895.00
Catering Charges	: ₹0.00	Catering Charges	: ₹0.00
Dynamic Fare	: ₹0.00	Dynamic Fare	: ₹0.00
Reservation Charge	: ₹60.00	Reservation Charge	: ₹60.00
Superfast Charge	: ₹75.00	Superfast Charge	: ₹75.00
Tatkal / Variable Charges	: ₹0.00	Tatkal / Variable Charges	: ₹0.00
GST	: ₹252.00	GST	: ₹252.00
Others	: ₹0.00	Others	: ₹0.00
<b>Total</b>	<b>: ₹5,285.00</b>	<b>Total</b>	<b>: ₹5,285.00</b>
CONCESSION	: ₹0.00	VOUCHER AMOUNT	: ₹5,285.00
		CASH AMOUNT	: ₹0.00
<b>2A - SECOND AC</b>		Transaction Cash Amount: ₹0.00	
Single Adult Fare		Transaction Fare	
Base Fare	: ₹2,853.00	Base Fare	: ₹2,853.00
Catering Charges	: ₹0.00	Catering Charges	: ₹0.00
Dynamic Fare	: ₹0.00	Dynamic Fare	: ₹0.00
Reservation Charge	: ₹50.00	Reservation Charge	: ₹50.00
Superfast Charge	: ₹45.00	Superfast Charge	: ₹45.00
Tatkal / Variable Charges	: ₹0.00	Tatkal / Variable Charges	: ₹0.00
GST	: ₹148.00	GST	: ₹148.00

Coach Position Enquiry– B4: This enquiry shows the position of coach from ENGINE.



NTES Train Enquiry – B5: Integration is done with NTES to check the train status for the selected Train, date and station.

New Feature: It displays the Platform Number information as per NTES.

The screenshot shows the 'NTES Train Status' page. At the top, there are navigation tabs: Home, Booking, Cancellation, Modification, Special Functions, and Enquiries. Below the tabs, there are search filters: TRAIN \* (12622 - TAMILNADU EXP), JOURNEY DATE \* (15-03-2024), and STATION (NDLS - NEW DELHI). A 'Fetch' button and a 'Reset' button are present. Below the filters, there is a 'Platform No : 3' field. A table displays the train status with columns for 'ARRIVAL TIME' and 'DEPARTURE TIME'. The table has two rows: 'SCHEDULED' and 'EXPECTED'. The 'EXPECTED' row shows 'On Time (EXPECTED)' in green. At the bottom, there are two update timestamps: 'Last Update : Yet to start from its source' and 'Last Updated Time : 14/03/2024 00:05'.

Indirect Trains – B6: This shows the list of indirect trains, if direct train of particular origin and destination is not available.

The screenshot shows the 'Indirect Trains' page. At the top, there are search filters: Origin \* (BHTR - BHATPAR RANI), Destination \* (BCT - MUMBAI CENTRAL), Journey date (20-06-2022), and Quota (GN - GENERAL). There are also 'Classes' (ALL CLASSES) and 'Flexible with Date' (checked) options. A 'Search Trains' button and a 'Reset' button are present. Below the filters, there is a header for 'BHATPAR RANI (BHTR) → MUMBAI CENTRAL (BCT)' and a 'Sort By' dropdown set to 'Waiting Time'. The main content area shows two indirect train routes. The first route is: 20 Jun 10:25 BHTR (BHATPAR RANI) → 14005 - LICHCHVI EXPRES → 20 Jun 18:00 PRYJ (PRAYAGRAJ JN.) → 20 Jun 20:05 PCOI (PRAYAGRAJCHEOKI) → 15646 - GHY LTT EXPRESS → 21 Jun 17:50 LTT (LOKMANYATILAK T). The second route is: 20 Jun 10:25 BHTR (BHATPAR RANI) → 14005 - LICHCHVI EXPRES → 20 Jun 18:00 PRYJ (PRAYAGRAJ JN.) → 21 Jun 07:57 PCOI (PRAYAGRAJCHEOKI) → 15547 - ANTYODYA EXP → 22 Jun 05:50 LTT (LOKMANYATILAK T). At the bottom, there are summary statistics: Total Duration : 31:25 Hrs, Waiting Time : 02:05 Hrs, and Total Distance : 1637 KMs.

Availability Enquiries – C:

General Accommodation Availability Enquiry- C1: This is a single class availability enquiry. Train status such as train delay, train cancel is displayed for each class and for each date.

Home Booking Cancellation Modification Special Functions Enquiries					
ACCOMMODATION AVAILABILITY					
TRAIN * 12622 - TAMILNADU EXP ×	JOURNEY DATE * 15-03-2024	SOURCE * NDLS - NEW DELHI ×	DESTINATION * MAS - MGR CHENNAI CTL ×		
QUOTA * GN - GENERAL	CLASS * 3A - THIRD AC	<input type="button" value="Fetch Availability"/> <input type="button" value="Reset"/>			
Date	THIRD AC-3A				
Fri, Mar 15, 2024	AVAILABLE-0089				
Sat, Mar 16, 2024	AVAILABLE-0108				
Sun, Mar 17, 2024	AVAILABLE-0103				
Mon, Mar 18, 2024	RAC 30/RAC 28				
Tue, Mar 19, 2024	RAC 6/RAC 4				
Wed, Mar 20, 2024	AVAILABLE-0048				
Thu, Mar 21, 2024	AVAILABLE-0075				
Fri, Mar 22, 2024	AVAILABLE-0030				

**All Classes Accommodation Availability C2:** This is a more than one class availability enquiry. Using this option Availability of seat/berth in all classes available in enquired train can be checked at once.

Home Booking Cancellation Modification Special Functions Enquiries					
ALL CLASSES ACCOMMODATION					
TRAIN * 12622 - TAMILNADU EXP ×	JOURNEY DATE * 15-03-2024	SOURCE * NDLS - NEW DELHI ×	DESTINATION * MAS - MGR CHENNAI CTL ×		
QUOTA * GN - GENERAL	CLASS * ALL CLASSES	<input type="button" value="Fetch Availability"/> <input type="button" value="Reset"/>			
Date	FIRST AC-1A	SECOND AC-2A	THIRD AC-3A	SLEEPER-SL	THIRD AC ECONOMY-3E
Fri, Mar 15, 2024	GNWL1/WL1	AVAILABLE-0018	AVAILABLE-0089	GNWL77/WL63	AVAILABLE-0061
Sat, Mar 16, 2024	GNWL1/WL1	AVAILABLE-0022	AVAILABLE-0108	RAC 58/RAC 50	AVAILABLE-0076
Sun, Mar 17, 2024	GNWL1/WL1	AVAILABLE-0034	AVAILABLE-0103	RAC 1/RAC 1	AVAILABLE-0084
Mon, Mar 18, 2024	AVAILABLE-0001	AVAILABLE-0019	RAC 30/RAC 28	RAC 13/RAC 13	AVAILABLE-0039
Tue, Mar 19, 2024	AVAILABLE-0002	AVAILABLE-0028	RAC 6/RAC 4	AVAILABLE-0028	AVAILABLE-0061
Wed, Mar 20, 2024	GNWL1/WL1	AVAILABLE-0043	AVAILABLE-0048	RAC 31/RAC 25	AVAILABLE-0085
Thu, Mar 21, 2024	AVAILABLE-0004	AVAILABLE-0006	AVAILABLE-0075	RAC 57/RAC 53	AVAILABLE-0086
Fri, Mar 22, 2024	GNWL1/WL1	GNWL7/WL3	AVAILABLE-0030	GNWL15/WL8	AVAILABLE-0071

**Passengers Booked in Each Coach C3:** This enquiry displays number of passengers booked in each coach and quota.

Home
Booking
Cancellation
Modification
Special Functions
Enquiries

**Passengers Booked In Each Coach**

TRAIN * 12622 - TAMILNADU EXP ×	JOURNEY DATE * 15-03-2024	SOURCE * NDLS - NEW DELHI ×	DESTINATION * MAS - MGR CHENNAI CTL ×
CLASS * 3A - THIRD AC	Fetch Coach Utilization	Reset	

#	Coach ID	Coach Status	General Quota (Total / Used)	Roadside Quota (Total / Used)	Other Quota (Total / Used)
01	B1	Normal	9 / 9	0 / 0	63 / 4
02	B2	Normal	0 / 0	25 / 17	47 / 4
03	B3	Normal	3 / 3	61 / 49	8 / 4
04	B4	Normal	8 / 7	0 / 0	64 / 2
05	B5	Normal	56 / 23	0 / 0	16 / 0
06	B6	Normal	64 / 29	0 / 0	8 / 0
07	BE1	Suspended	46 / 0	0 / 0	26 / 0
08	BE2	Suspended	46 / 0	0 / 0	26 / 0

**Quota wise Accommodation Availability–C4:** This enquiry displays quota wise availability of seats.



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QUOTA WISE ACCOMMODATION							
TRAIN *	JOURNEY DATE *	SOURCE *	DESTINATION *				
12622 - TAMILNADU EXP x	15-03-2024	NDLS - NEW DELHI x	MAS - MGR CHENNAI CTL x				
QUOTA *	CLASS *	Source - Dep: 21:05		Arr: 06:35 - Destination			
ALL QUOTAS	2A - SECOND AC	Fetch Availability		Reset			
Date	GENERAL-GN	LADIES-LD	FOREIGN TOURIST-FT	DEFENCE-DF	PHYSICALLY HANDICAP-HP	HIGH OFFICIAL - HO	LOV BER CITI
Fri, Mar 15, 2024	AVAILABLE-0018	NOT AVAILABLE	AVAILABLE-0002	AVAILABLE-0001	NOT AVAILABLE	AVAILABLE-0016	IV
Sat, Mar 16, 2024	AVAILABLE-0022	NOT AVAILABLE	AVAILABLE-0002	AVAILABLE-0001	NOT AVAILABLE	AVAILABLE-0016	IV
Sun, Mar 17, 2024	AVAILABLE-0034	NOT AVAILABLE	AVAILABLE-0002	AVAILABLE-0001	NOT AVAILABLE	AVAILABLE-0016	IV
Mon, Mar 18	AVAILABLE-0019	NOT AVAILABLE	AVAILABLE-0002	AVAILABLE-0001	NOT AVAILABLE	AVAILABLE-0016	IV

**Current Booking Availability– C5:** It shows current booking availability of trains departing in the next 4 hrs from a given station.

Current Booking Availability for Trains Departing in next 4 hrs																	
Source *		Fetch Trains															
MAS - MGR CHENNAI CTL x																	
#	Train No.	Train Name	Source	Departure	Destination	Charting Status	Current Booking Status	Class Wise Availability									
								EC	1A	2A	FC	3A	CC	SL	2S		
01	12296	SANGHA MITRA EX	MAS	13:55	SBC	N	N										
02	12712	PINAKINI EXP	MAS	14:05	BZA	N	N										
03	12679	COIMBATORE EXP	MAS	14:30	CBE	N	N										
04	16053	TIRUPATHI EXP	MAS	14:15	TPTY	N	N										
05	17311	MAS VASCO EXP	MAS	15:00	VSG	N	N										
	22637	WEST COAST EXP	MAS	12:05	MAQ	N	N										

**Remote wise Current Booking Availability – C6:** It shows remote wise current booking availability in all the classes of a given train and station.

**Current Booking Availability Remote Wise**

Train \* 12615 - GRAND TRUNK EXP x Source \* MAS - MGR CHENNAI CTL x Fetch Availability Reset

Arr: 06:00 - Dep: 19:15

Days of Run: Mon, Tue, Wed, Thu, Fri, Sat, Sun 11-03-2020 19:15 MAS - MGR CHENNAI CTL 13-03-2020 06:30 NDLS - NEW DELHI 35 hours 15 minutes Train Schedule

Upto Station code - Upto Station Name Arrival Time - Departure Time	FIRST AC-1A	SECOND AC-2A	THIRD AC-3A	SLEEPER -SL
NDLS - NEW DELHI 06:30 - 00:00	7	118	43	661
NGP - NAGPUR 12:20 - 12:25	7	118	43	661
HBJ - HABIBGANJ 18:46 - 18:47	7	118	43	661

**Berth Type Availability – C7:** It gives the berth type wise (Lower/Upper/Side etc) availability for a given TDRS and quota.

**Berth Type Availability**

TRAIN \* 12622 - TAMILNADU EXP x JOURNEY DATE \* 15-03-2024 SOURCE \* NDLS - NEW DELHI x DESTINATION \* MAS - MGR CHENNAI CTL x

QUOTA \* GN - GENERAL CLASS \* 3A - THIRD AC Fetch Availability Reset

Source - Dep: 21:05 Arr: 06:35 - Destination

Days of Run	Source	Destination	Chart Status	Total Berth
Mon, Tue, Wed, Thu, Fri, Sat, Sun	NDLS - NEW DELHI 15-03-2024 21:05:00	MAS - MGR CHENNAI CTL 17-03-2024 06:35:00	CHART NOT DONE	AVAILABLE 0089

Berth Type	Availability
LOWER	AVAILABLE 006
MIDDLE	AVAILABLE 031
UPPER	AVAILABLE 034
SIDE LOWER	AVAILABLE 002
SIDE UPPER	AVAILABLE 016

**Accommodation Availability for a Destination – C8:** It gives the availability status for all the trains passing through the given Source and destination. Following status are shown for each train.

Status on first day of run.

First Confirm Date.  
First RAC Date

Sl No	Train Number/ Name	Train Type	Status on first day of run	First Confirm Date	First RAC Date
01	15910 / AVADH ASSAM EXP	EXP	16/03/2024 RLWL0001	18/03/2024 AVBL 0001	
02	14010 / CHAMPRN SATYGRH	EXP	13/07/2024 NO ROOM	13/07/2024 NO ROOM	
03	12524 / NDLS NJP SF EXP	SUP	17/03/2024 AVBL 0007	17/03/2024 AVBL 0007	
04	15274 / SATYAGRAH EXP	EXP	15/03/2024 AVBL 0002	15/03/2024 AVBL 0002	
05	15280 / POORABIYA EXP	EXP	15/03/2024 AVBL 0002	15/03/2024 AVBL 0002	
06	12556 / GORAKHDHAM EXP	SUP	15/03/2024 RLWL0003	17/03/2024 AVBL 0001	
07	15058 / ANVT GKP EXP	EXP	20/03/2024 GNWL0001	27/03/2024 AVBL 0004	
08	12554 / VAISHALI EXP	SUP	15/03/2024 GNWL0007	25/03/2024 AVBL 0010	

MISC Enquiries – D:

Passengers Booked After Charting–D1: It shows detailed information of passengers booked after chart preparation.

#	PNR No.	Name	Sex	Age	Quota	Berth	Source	Destination	Ticket No
01	4516108525	TEST	M	45	GN	HA1 - 13 (Lower)	MAS - MGR CHENNAI CTL	ADI - AHMEDABAD JN	9
02	4516108527	ISHAN	M	44	GN	HA1 - 17 (Side Lower)	MAS - MGR CHENNAI CTL	ADI - AHMEDABAD JN	11

<< Previous | Showing records 1 to 2 | Next >>

**Passengers Cancelled after Charting – D2:** It shows detailed information of passengers cancelled after chart preparation.

**Remote Wise Charting Status – D3:** It shows the remote wise charting status for a given train and date.

**Wait List Enquiry - D4:** This enquiry gives the list of trains for the given source and destination in which the WL in GN/TQ quota has crossed the given WL Serial No.

Home Booking Cancellation Modification Special Functions **Enquiries**

**WAITING LIST ENQUIRY**

SOURCE \* NDLS - NEW DELHI x DESTINATION \* MMCT - MUMBAI CENTRAL x JOURNEY DATE (DD-MM-YYYY) 10-05-2024

WL SR NO \* 0 Search Trains

PLEASE

ALL CLASSES

EA - EXECUTIVE ANUBHUTI

1A - FIRST AC

EC - EXECUTIVE

EV - VISTADOME AC

2A - SECOND AC

Staging Environment Staging Environment Staging Environment Staging Environment Staging Environment Staging Environment

Home Booking Cancellation Modification Special Functions **Enquiries**

**WAITING LIST ENQUIRY**

SOURCE \* NDLS - NEW DELHI x DESTINATION \* MMCT - MUMBAI CENTRAL x JOURNEY DATE (DD-MM-YYYY) 10-05-2024 CLASS EA - EXECUTIVE ANUBHUTI, 1A ...

WL SR NO \* 1 Search Trains

**NEW DELHI (NDLS) → MUMBAI CENTRAL (MMCT)** Refine Results

16 reserved trains found.

<b>HW LTT AC EXP 12172</b>	Friday, May 10, 2024 NZM → KYN	<b>1A</b> WL 1 TQ - NA	<b>2A</b> WL 1 TQ - NA		
<b>SWARAJ EXPRESS 12472</b>	Friday, May 10, 2024 NDLS → BDTS	<b>1A</b> WL 1 TQ - NA	<b>2A</b> WL 8 TQ - NA	<b>3A</b> WL 12 TQ - NA	<b>SL</b> WL 38 TQ - NA
<b>DARSHAN</b>	Friday, May 10, 2024	<b>1A</b>	<b>2A</b>	<b>3A</b>	<b>SL</b>

**ITDC Release Pending Enquiry-D5:** This enquiry provides the list of trains in which release of ITDC quota is pending.